

**MAY
2020**

OHANA INSIGHTS

MARINE COMMUNITY UPDATES AND STORIES



To all our moms out there. May your day be filled with love, joy, and laughs!

Our President's Message



This Mother's Day will most certainly be unlike any before it. As the world, and our conditions, continue to change – one thing remains the same – the value we place on the mothers whose sacrifices, commitment, and unconditional love enables families across the U.S. to thrive.

On behalf of all of us at Hunt Military Communities, I'd like to give special recognition to those mothers who are deployed, on active duty, have children deployed, or are running military family households. Each of you are exceptional. For your families, you are the thread that ties it all together, and for the nation you are both the heart and the backbone. We are all grateful. Please join me in wishing every military mom out there a very special Mother's Day.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Ehle'.

John Ehle, President
Hunt Military Communities

What is this in my email?

As an Ohana Military Community resident at MCBH, you have probably gotten at least one email with the Satisfacts logo on it like the one below.



This is our way of tracking customer satisfaction when it comes to your overall living experience with Ohana Military Communities and it is very important to us as an organization to get that honest candid feedback.

For April 2020, the overall maintenance work order score was 4.56 out of 5.00 after receiving 162 survey responses with eight of our communities scoring above 4.50 or higher. The needle is showing a positive trend, but we still have more work to do because our goal is 5 Star Service to our military families each and every time.

Contact Information

Manana Community Center

7215 Birch Circle, Pearl City, HI 96782
(808) 223-7646

Mololani Community Center

1931 Campion Drive, Kailua, HI 96734
(808) 839-8700

Waikulu Community Center

5081 Bingham Way, Kailua, HI 96734
(808) 839-8710

OMC Marine Corps Family Housing

1571 Lawrence Road, Kailua, HI 96734
(808) 839-8720

OMC Maintenance Department

2029 McLennan Drive, Kailua, HI 96734
(808) 833-4357

OMC Self Help Center

2029 McLennan Drive, Kailua, HI 96734
(808) 836-5434

Fire and Police Services: 9-1-1

Minol: (855) 491-0365



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HAPPENING AROUND OMC MCBH

May 4th

Star Wars Day

#StarWarsDay is COMING! Get out your costumes, your lightsabers, and tune into this major event hosted by the MilHousing Network with an amazing speaker sponsored by Hunt Military Communities. You won't want to miss this!!! This virtual event starts May 4th at 1:00 a.m. and ends May 5th at 1:00 a.m.

What can you expect? Guest speakers, all day Facebook contests (Don't forget your Star Wars costumes/masks -- hint hint!). Everyone is welcome to watch whatever Star Wars movie they would like and follow along with the page for fun and prizes. Go here to join: <https://ecs.page.link/QZRFM>

May 7th

Yard of the Month Winners Announced

The three (3) winners will be selected and announced by May 7th There will be one winner for Camp Smith/Manana and two (2) for MCBH.

May 25th

Virtual Wear Blue: Run to Remember

Join us May 25th to honor those that made the ultimate sacrifice for our country and our freedom. See page 4 of the newsletter for all the details about this special event.

Extraordinary Mom by Joanna Fuchs

What can I say of my wonderful mother,
An extraordinary person, a mom like no other.
Whenever I need you, you're always there;
You listen, understand, and show that you care.

You do the things other mothers all do,
But Mom, there's just so much more to you.
It's hard to describe the feelings I feel;
My love for you, Mom, is deep and real.

I appreciate you more than I ever could say;
To my extraordinary mom: Happy Mother's Day!

To all of our extraordinary OMC MCBH moms,
we appreciate you not just today, but every day!

COVID-19 Update

Friendly Reminders

We need your help and requesting our residents to continue to ensure a positive living environment for everyone by helping with the following:

- Keeping your front, side, and back yards neat, clean and free of any unsightly items during these difficult circumstances requiring COVID-19 precautionary measures.
- Front porches and front yards are limited to patio furniture only.
- **ALL** children's toys to include, but not limited to wading pools, wagons, cruisers, big wheels, and motorized vehicles must be stored within your fenced backyard or in the home when not in use.
- Trash and recycle bins may be placed on the curb no earlier than 6:00 p.m. the day preceding the collection day and must returned to proper storage by 8:00 p.m. on the day of collection.
 - Please do not place your items in front of someone else's home or in someone else's trash and recycle bins.
 - Remember to grab your trash can **ASAP** after pick up as high winds make for traveling and lots cans frequently.
- Bulk trash may be placed near the curb no earlier than 6:00 p.m. the day preceding the collection day, but no later than 6:00 a.m. to day of collection.
- Care and upkeep of the enclosed fenced area is the Resident's responsibility.

Thank you for your help with your part!





Move Out Tips 101

PCSing can be a stressful process for military families, but the OMC team is here to make the transition as smooth as possible for our military families. If your family is about make a big move, here are some policies and procedures to be aware of:

- Give your Resident Services Office at least 28-day notice prior to your move
- Residents must give their notice to vacate in-person at their respective Resident Services Office
- Bring a copy of your PCS orders to the office when giving notice so OMC will have firm dates to work with
- Schedule a pre-move out inspection with your Resident Services Specialist
- Don't forget to set up an appointment with DMO in order to ship your household goods (MCBH: 808-257-3566; Camp Smith: 808-477-8840)
- If the service member's spouse will be handling the move out, make sure you have completed the proper power of attorney paperwork with the Legal Assistance Office
 - ⇒ Remember your power of attorney needs to state privatized housing and not government housing

For more information regarding move-out policies and procedures, contact your Resident Services Office.

- Manana Resident Services Office
 - ⇒ mananarso@huntcompanies.com
 - ⇒ (808) 223-7646
- Mololani Resident Services Office
 - ⇒ makairso@huntcompanies.com
 - ⇒ (808) 839-8700
- Waikulu Resident Services Office
 - ⇒ maukarso@huntcompanies.com
 - ⇒ (808) 839-8710

To Flush or Not to Flush!

Over the years, there have been numerous calls about sewers backing up in homes due to improper items being flushed down the drains and/or toilets. Sewage is a serious public health threat if not properly contained.

FLUSH AWAY:

- Only flush single or double ply toilet paper down the toilet.
- Other drains in your home should only be used to dispose of used water and soaps from washing or cleaning activities

STOP! DON'T FLUSH:

- Do not flush facial tissue. Even though it may feel the same as toilet tissue, it does not break apart and shred when it is flushed.
- Do not flush **ANY** type of paper towel and/or cotton ear swabs such as Q-Tips.
- Do not flush feminine sanitary napkins or tampons including applicators.
- Do not flush disposable diapers. It may say they are "flushable," but they do not break down properly. Dispose of diapers in the garbage.

Your help and cooperation in this matter will prevent hazardous sewage clean up and repairs in your home and your neighbor's home. If you have additional questions about what items can and cannot be flushed down the drains and/or toilets, please contact our Maintenance Department.

When in doubt, don't flush it down!





Your Guide to Recognizing and Preventing Mold

Mold... the word alone is enough to alarm anyone, but with the right tools and education you can help prevent mold and know what to do when you spot it.

Where are molds found? "Mold growth is encouraged by warm and humid conditions. Outdoors they can be found in shady, damp areas or places where leaves or other vegetation is decomposing. Indoors they can be found where humidity levels are high, such as basements or showers."

How do molds affect people? Molds typically affect people differently. Some people are more sensitive to molds than others. According to the CDC, "some people, such as those with allergies to molds or with asthma, may have more intense reactions."

How can people decrease mold exposure?

Mold growth can be removed from hard surfaces with commercial products, soap and water, or a bleach solution of no more than 1 cup of household laundry bleach in 1 gallon of water.

Keep humidity levels as low as you can all day long. An air conditioner or dehumidifier will help you keep the levels low.

Clean bathrooms with mold killing products.

Do not carpet bathrooms and basements.

Remove or replace previously soaked carpets and upholstery.

For more frequently asked questions on mold, visit <https://www.cdc.gov/mold>

Wear Blue: Run to Remember

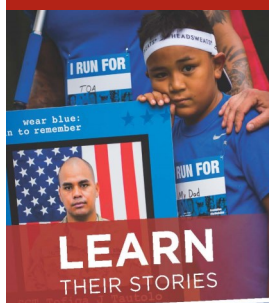
Make Memorial Day your mission on Monday, May 25, 2020. Wear Blue: Run to Remember invites every American to join us in honoring fallen service members and their families' sacrifice. We recognize this year may be different - but we're all committed to making sure it's no less impactful.

The atypical circumstances of 2020 will not prevent us from achieving our mission on Memorial Day – to honor our nation's fallen by learning their stories, speaking their names and honoring their legacies. We invite you, your families and friends to join us, virtually, in honoring our fallen service members and their families' sacrifice. In partnership with our friends from Team Red White and Blue (RWB), our goal is to have all 7,026 service members, who have died since 9/11/2001, to be memorialized by having their name read aloud somewhere in the world, and through active, purposeful steps of a run or walk.

Therefore you will no longer see any location as a place to register. Instead we encourage you to run wherever you feel comfortable. A local park, trail, neighborhood or just outside your door. You will still be given the name and story of a fallen hero and you can now print out the bib for you to wear. We ask that you still speak your hero's name on Memorial Day, using your purposeful steps as a living memorial for the fallen.

Consider being a part of this day to honor our fallen heroes by registering at: wearblueruntoremember.org/memorial-day. Once you sign up, Wear Blue will contact you directly with the information needed for your run. More information will be forthcoming after the first of May.

LEARN - SPEAK - HONOR! May 25, 2020



LEARN
THEIR STORIES



SPEAK
THEIR NAMES



HONOR
THEIR LEGACIES

JOIN WEAR BLUE
MEMORIAL DAY
25 MAY 2020

wearblueruntoremember.org/memorial-day

IN
PARTNERSHIP
WITH



wear blue:
run to remember®

MAY 2020 CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2 Change Your Air Filter
3	4 Star Wars Day	5 Cinco de Mayo	6	7 Yard of the Month Winners Announced	8 Military Spouses Day	9
10 Mother's Day	11	12	13	14	15 Change Your Air Filter & Test Your Smoke/CO Detectors	16 Armed Forces Day
17	18	19	20	21 Yard of the Month Nominations Due	22	23
24	25 Memorial Day Wear Blue: RTR OMC Offices Closed	26	27	28	29	30 Change Your Air Filter
31						

Calendar of Events

- May 4th - Star Wars Day
- May 5th - Cinco de Mayo
- May 7th - Yard of the Month Winners Announced
- May 8th - Military Spouses Day
- May 10th - Mother's Day
- May 21st - Yard of the Month Nominations Due
- May 25th - Memorial Day, Wear Blue: Run to Remember, and OMC Offices Closed



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