

APR =
2020

OHANA INSIGHTS

MARINE COMMUNITY UPDATES AND STORIES



We want to wish you and your family a very Happy Easter!

Our President's Message



April is the Month of the Military Child and during this month especially, Hunt Military Communities celebrates the youngest members of our communities. The smallest warriors, the children, often make some of the most significant sacrifices moving from state to state, school to school, and having parents

deployed for long periods, along with many other challenges military families face. We are proud to acknowledge and support the tremendous strength and resiliency children of our military families display. This year, for the first time, we are launching "Hunt Little Heroes." We ask that your children share stories of what they think it takes to be a hero and how they've been a positive influence in their community. Applicants are asked to submit a 300-word essay, a video no longer than 2 minutes, or a drawing telling their "Hero Story" in their own unique way. For the "younger" heroes, a photo with a short blurb may also be submitted. All applicants will receive a complimentary Hunt Little Heroes cape and mask. Each selected Hunt Little Hero will act as "Hero for the day" at a special celebratory event at their local Hunt community in honor of Month of the Military Child. Applicants can visit <https://www.huntmilitarycommunities.com/our-communities> to see whether they qualify and to submit their story. From all of us here at HMC, thank you for your service and sacrifice.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Ehle'.

John Ehle, President
Hunt Military Communities



[HuntMilitaryCommunities.com](https://www.HuntMilitaryCommunities.com)



What is this in my email?

As an Ohana Military Community resident at MCBH, you have probably gotten at least one email with the Satisfacts logo on it like the one below.



This is our way of tracking customer satisfaction when it comes to your overall living experience with Ohana Military Communities and it is very important to us as an organization to get that honest candid feedback.

For February and March, the overall maintenance work order score was 4.38 out of 5.00 after receiving 318 survey responses with seven of our communities scoring above 4.50 or higher. However, we know we have more work to do because we are striving to deliver 5 Star Service to our military families each and every time.

Contact Information

Manana Community Center

7215 Birch Circle, Pearl City, HI 96782
(808) 223-7646

Mololani Community Center

1931 Campion Drive, Kailua, HI 96734
(808) 839-8700

Waikulu Community Center

5081 Bingham Way, Kailua, HI 96734
(808) 839-8710

OMC Marine Corps Family Housing

1571 Lawrence Road, Kailua, HI 96734
(808) 839-8720

OMC Maintenance Department

2029 McLennan Drive, Kailua, HI 96734
(808) 833-4357

OMC Self Help Center

2029 McLennan Drive, Kailua, HI 96734
(808) 836-5434

Fire and Police Services: 9-1-1

Minol: (855) 491-0365

HAPPENING AROUND OMC MCBH

April 10th

Yard of the Month Winners Announced

The three (3) winners will be selected and announced by April 10th. There will be one winner for Camp Smith/Manana and two (2) for MCBH.

April 2nd through April 16th

Love Where You Live Contest

Show OMC how much you love where you live by posting your top 10 photos of your beautifully decorated home. All postings must be posted by 11:59 p.m. on April 16th for consideration. Top 15 will be given a \$20 gift card and the grand prize winner of those top 15 will receive a \$150 gift card. To enter, post up to 10 photos on the OMC MCBH Facebook page at www.facebook.com/OhanaMarineMilitaryCommunities. Winners will be announced April 17th at 3:00 p.m.

April 28th

Earth Day Art, Video Blog, and Essay Contest

In celebration of the 50th anniversary of Earth Day on April 22, 2020, OMC invites you to write an essay, video blog, or create a piece of art on the theme, "What Earth Day Means to Me." Contest is open to all OMC MCBH residents of all ages. Entries to be submitted by March 28th. See the OMC MCBH Facebook page for more details.

Flag Etiquette - For Your Home

When flying an American flag at a private residence, home or apartment, all of the relevant guidelines in the flag code should be followed. The flag should be clean and without tears, rips, or shredding. The flag may also be hung vertically from a window, roof eave, or other structural overhang.

It is the universal custom to display the flag only from sunrise to sunset on buildings and on stationary flagstaffs in the open. However, when a patriotic effect is desired, the flag may be displayed 24 hours a day if properly illuminated during the hours of darkness. Proper illumination means that the stars and stripes can be seen readily from a reasonable distance. Flags on a residential porch may require only ambient lighting, such as a porch light.

COVID-19 Update

Self Help & Work Order Operations

We were hoping to resume normal operations by April 1st, but with the current conditions continuing to escalate we do not have a date in the foreseeable future of when we will resume normal operations.

As a reminder, the Self Help Store's physical location is closed to maintain social distancing to keep our families and maintenance team safe during this time. However, we are offering home deliveries if you call our Maintenance Dispatch line at (808) 833-4357 or submit via RentCafé and place a work order for delivery. We will only be delivering the following items:

- AC air filters
- Refrigerator water filters
- Select light bulbs
- Interior paint
- Blind slats (up to 10 slats within 12 months)

All interior routine work orders are still suspended, but we will continue to respond to urgent and emergency requests.

Technicians will ask our families to maintain a 6' physical distance or ask to have individuals step outside while conducting repairs to keep our families and team safe during this precarious time.

We will update you with any changes by OMC MCBH Facebook, email, and OMC website.

Thank you for flying the Flag with honor





Are you Moving Soon?

Are you and your family moving soon? If so, please remember you must provide Ohana Military Communities a written 28 Day Notice to Vacate and a copy of your Orders if applicable. If not, you will be financially responsible to fulfill a 28 Day Notice to Vacate.

What if you do not have a copy of your Orders? You can still submit a written 28 Day Notice to Vacate, but if you have not fulfilled your initial or renewed lease agreement you must furnish a copy of your Orders prior to vacating the home or you will be subject to a termination fee as specified in your current lease agreement.

Where can you get a 28 Day Notice to Vacate? You can contact your Resident Services Office by phone or email and tan OMC representative will walk you through how to submit your 28-Day Notice to Vacate.

How can you submit a 28 Day Notice to Vacate and a copy of your Orders to Ohana Military Communities?

1. Contact or email your Resident Services Office to walk you through how to submit your Notice to Vacate
2. Your Orders can be emailed to the following:
 - maukarso@huntcompanies.com
 - makairso@huntcompanies.com

What if you cannot give a valid 28 Day Notice to Vacate because of short notice Orders? Short notice Orders are when you receive official Orders that do not allow you to give the required written 28 Day Notice to Vacate. As long as you provide a Notice to Vacate in writing the day you receive your Orders, a copy of your Orders, submit an Exception to Policy Letter to waive the 28 Day notice to Vacate requirement, a letter from your Commander validating the Orders if applicable, and if you are approved by the Community Manager you will not be held financially responsible to fulfill a full 28 Day Notice to Vacate.

Change that Air Filter

Lived in Hawaii long? Gone through one of our warmer summers? Most of us have and this means your air conditioning (AC) unit has been working in overdrive for months. Have you taken the time to change your air filter? We hope so. With your AC unit working hard, your air filter is forced to handle more air than it normally does. This will lead to your filter wearing out in record time.

The first reason you must replace your air filter is because regular maintenance will decrease how much dust is in the air. Many people will never notice there is more dirt and dust in the air. However, people with allergies, asthma, or other respiratory diseases will notice it in a heartbeat. By installing a new air filter, you will be making it easier to breathe for everyone in your home and also reducing the possibility of exposing them to a major health risk.

The second reason you must always replace your air filter is because dirty filters are excellent breeding grounds for bacteria and fungus. If your filter isn't changed on a regular basis mold and bacteria can get into areas of your air conditioning system that are perfect breeding grounds. When this happens, not only does mold and bacteria multiply and grow, but microscopic pieces will get pushed through the air ducts and out into your home. This can be very dangerous, especially since you will have no idea where the mold and bacteria is coming from.

As a reminder, we encourage our residents to change their air filter monthly to keep your system working at peak performance. If you have pets, we strongly encourage that you change your air filter at least twice a month.

Please call our Maintenance Dispatch Line (808) 833-4357 during COVID-19 to have a filter delivered to your door by an OMC representative.

Changing filters make all the difference!



Do You Need it? ABSOLUTELY!!

While we all know that homeowners need insurance, what about the rest of us? How can you protect your possessions and protect yourself from liability suits if you rent your home? Renters insurance is the answer. It is inexpensive, easily available from many insurance companies and can provide you with critical financial protection for all sorts of situations.

When you rent your home, your landlord has homeowners insurance coverage designed specifically for rental properties. This covers the structure, the land and the appliances, per their agreement with the insurer. If the roof caves in, it is not your problem as the tenant. If your couch is destroyed by the roof caving in, it is not their problem as your landlord. Their insurance does not, however, cover your personal belongings. If you need to protect your furnishings, clothing, electronics and other goods you need an insurance policy of your own.

Renter's insurance also provides liability protection. If you are sued due to negligence on your part, your insurance policy will offer some amount of protection. You can also incorporate coverage in case of issues involving your pets in this policy. This is especially critical if you have valuable assets to protect, whether those are cash, personal property or a home.

The first place to start if you are shopping for renter's insurance is with an insurance agent you already deal with. If you have auto coverage, life insurance, or other services with a specific company, consult your usual agent. Many insurance agencies offer a wide variety of policies and you can often get discounts if you carry multiple policies with one company. You should talk to an insurance agent about a comprehensive policy that provides coverage for theft, fire, water damage and other possibilities. In some areas, you may be able to add flood protection for an additional fee. Make sure you purchase enough coverage to replace your possessions, including clothing, electronics and household goods. If you have any items of special value, including collections, artwork, electronics or jewelry, you should speak to the agent about carrying special additional coverage on these items. If you run a home business, you may need special coverage, either for possessions or liability.

Many renters believe that since they do not own the structure of their home, they do not need insurance. Imagine, however, if you have a fire in your home. If you have renter's insurance, fairly quickly you will have the money you need to get settled in a new home, replace your clothing, furniture and goods and be on your way in life. Spending just a few dollars a month for this vital insurance coverage can provide you with critical long term financial protection.

Renter's Insurance continued

Keep in mind that Renter's insurance can be a LIFESAVER if you get robbed or if something gets stolen out of your car. Your auto insurance does not cover property stolen from your car and only your renters insurance will cover this and it only costs a small amount per year for this or monthly depending on the provider.

As a reminder, Ohana Military Communities **DOES NOT** provide limited renter's insurance for each active duty military resident and their family. It is now the responsibility of the family to obtain and maintain renter's insurance. Ohana Military Communities highly encourages each family at MCBH to get renter's insurance with a dependable provider to ensure all of your household personal belongings are protected and fully covered.

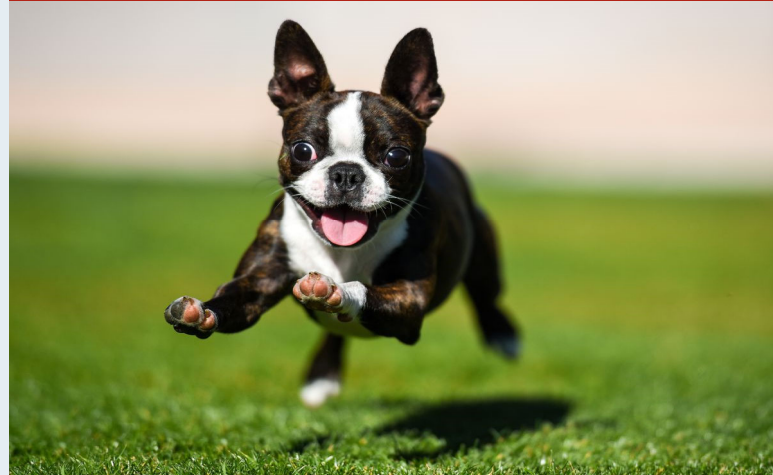
Mololani Bark Park Update

In March 2020, Ohana Military Communities closed to large bark park at Mololani to begin the revitalization process. This includes filling and leveling all holes throughout the large bark park, over seeding and reestablishing the grass, and conducting necessary pest control treatments. The large bark park will be closed until April 17, 2020 contingent on weather conditions. If there should be any delays in reopening the large bark park, we will send out electronic notifications to all residents.

Once the large bark park is reopened, we will close Mololani's small bark park to begin the revitalization process, which takes 30 days contingent on weather.

We want to thank you in advance for your understanding while this necessary work is being done.

It's necessary, but the fun will be back!



APRIL

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 April Fool's Day	2 Love Where You Live Contest Opening	3	4 Change Your Air Filter
5	6	7	8	9	10 Yard of the Month Winners Announced	11
12 Easter	13	14	15	16 Love Where You Live Contest Closing	17 Love Where You Live Winners Announced	18 Change Your Air Filter & Test Your Smoke/CO Detectors
19	20	21 Yard of the Month Nominations Due	22 Earth Day	23	24 Arbor Day	25
26	27	28 Earth Day Art, Video Blog, and Essay Contest	29	30		

Calendar of Events

- April 1st - 28th - Earth Day Art, Video Blog, and Essay Contest
- April 2nd - 16th - Love Where You Live Contest
- April 10th - Yard of the Month Winners Announced
- April 12th - Easter
- April 21st - Yard of the Month Nominations Due
- April 28th - Earth Day Art, Video Blog, and Essay Contest



HuntMilitaryCommunities.com

