

SEPT 2019

OHANA INSIGHTS MARINE COMMUNITY UPDATES AND STORIES



All Ohana Military Communities offices at MCBH and Manana will be closed on Monday, September 2, 2019 in observation of labor day.

We will resume normal hours of operation on Tuesday, September 3rd. Have an exciting and safe holiday weekend!



Hunt launches HEART Program
By John Ehle

As we progress through August, everyone is focused on getting the kids back to school and thinking about all those chores that were put on hold while having fun over the summer. At Hunt, we've been focused on finding more ways to support our military families.

This month, Hunt launched the HEART Program. HEART stands for Hunt Embraces: Activities, Resources & Training and this new program provides services and educational training in the areas of navigating military life, how to access base resources, and activities for children and families.

Some new services you can look forward to include: a comprehensive Resource Guide including on-base and local community resources, introduction and guidance when navigating through new local school systems, extra maintenance hours to deployed spouses so when requested for thing such as removing Christmas trees, assisting with hanging pictures, etc., and special events in support of deployed service members such as preparing and mailing care packages twice a year and delivering special treats to spouses on Valentine's Day. And there is much more.

Get in touch with your Resident Service Specialist for more information or to take advantage of these great programs.

John Ehle
President
Hunt Military Communities

Contact Information

Manana Community Center

7215 Birch Circle, Pearl City, HI 96782
(808) 223-7646

Mololani Community Center

1931 Campion Drive, Kailua, HI 96734
(808) 839-8700

Waikulu Community Center

5081 Bingham Way, Kailua, HI 96734
(808) 839-8710

OMC Marine Corps Family Housing

1571 Lawrence Road, Kailua, HI 96734
(808) 839-8720

OMC Maintenance Department

2029 McLennan Drive, Kailua, HI 96734
(808) 833-4357

OMC Self Help Center

2029 McLennan Drive, Kailua, HI 96734
(808) 836-5434

Fire and Police Department: 9-1-1

Minol Customer Service: (888) 766-1253

Coming this October Resident Satisfaction Survey

See Page 4 of the Newsletter for more details!!



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Friendly Pet Reminders

Base housing is a pet-friendly community. Hunt Military Communities' pet policy is that you may have no more than two (2) pets per household.

In addition, Marine Corps Base policy per MCO 11000.22 does not allow the following breeds:

- Pit Bulls
- American Pit Bull Terriers, Bull Terriers
- Staffordshire Bull Terriers
- American Staffordshire Terriers
- Staffordshire Terriers
- Rottweilers
- Wolf breeds

MCBH also does not allow any crosses/mixes of the above listed breeds or any dogs with characteristics of the above.

All dogs living on MCBH must have a license from the City and County of Honolulu. Both cats and dogs living on the Base must be registered with the Base Game Warden. Pets living in military family housing will need to be registered with Hunt Military Communities.

Also, don't forget to register your pet with your Resident Services Offices. Mahalo for your cooperation!

Energy and Water Conservation in the Laundry Room

About 90% of the energy used for washing clothes is for heating the water.

WASHERS

- Washing a load of clothes uses about 30 gallons of water. Sort clothes and schedule laundry so you can wash only full loads. It takes almost as much electricity to run a small load as it does a full one.
- Wash clothes in cold water whenever possible. Not only does it save on water heating costs, it keeps your home cooler.
- Select the correct water level for each load. Don't use too much detergent. Over suds make your washer work harder and may require a second wash to remove the excess soap.

DRYERS

- Dry your clothes outside on a clothesline or inside on a rack instead of putting them in the dryer, this could save your family almost \$40 annually.
- Separate heavier clothes (towels, heavy cottons) from the lightweight fabrics (synthetics) for more efficient drying.
- Dry only full loads in your dryer but don't overload. It causes excessive wrinkling.
- Avoid over drying. This wastes energy and harms fabrics as well
- Use automatic dryer settings, which save energy when compared to a timed cycle.
- Remove clothes from the dryer as soon as it stops, before wrinkles have time to set. Clothes you promptly fold or place on hangers require little or no ironing so you can save electricity as well as your own energy.
- Don't add wet clothes during the drying cycle.
- Clean the lint filter after each use and you can maximize airflow and efficiency.



Mark Your Calendar and Don't Forget!

MOLOLANI COMMUNITY CHAT

(Hana Like, Kaluapuni, Mokolea, Mololani, and Ulupa'u Neighborhoods)

September 25, 2019 starting at 6:00 p.m.

Mololani Community Center



Refuse Collection Reminders:

Schedule for Regular Trash & Bulk

- **Tuesday:** Hawaii Loa, Heleloa, Kapoho, and Waikulu
- **Wednesday:** Kaluapuni, Mokolea, Mololani, and Ulupa'u
- **Thursday:** Camp Smith and Manana
- **Friday:** Pa Honua and Hana Like

Other Reminders:

- Please place your bin at the edge of your driveway no later than 7:00 a.m. on day of trash collection.
- The bins must be returned to their proper storage by 8:00 p.m. on the day of collection.
- There is only one trash bin per household.
- The lid must be able to close completely.
- Overflowing trash bins will NOT be collected.
- Make sure vehicles or other obstructions are at least four (4) feet away or your trash will not be collected.
- Large, bulky items such as mattresses, furniture, and appliances will not be picked up with regular trash collection.
- Place acceptable bulk trash items at the edge of your driveway on the appropriate day, no earlier than 6:00 a.m.

Recycling for all housing will be collected every other Monday.

Do I have a Change in Housing Status?

Throughout life we go through many experiences, which can be life altering. Our military families will experience events such as these, plus many others.

Discharge from military service: In the event you retire, separate, etc... from military service, you and your family would not longer qualify for military family housing and would be required to give a 28 Day Notice to Vacate plus a copy of your discharge Orders from the service. Hunt Military Communities may approve an extension beyond the 28 Day Notice to Vacant. However, you would be responsible to pay BAH at the dependent rate.

Divorce: In the event you and your spouse divorce, you could potentially not qualify for military family housing. Please contact the Resident Services Office to check eligibility status. If you do not qualify for military family housing, you would be required to give a 28 Day Notice to Vacate plus a copy of your divorce decree and could be subject to a termination fee.

Increase in family size: In the event you and your spouse have another child, adopt, become a foster parent, need to take care of an elderly parent or become a stepparent after remarrying, you and your family may qualify for a larger home. If you do qualify, you will need to fill out an application for housing, provide necessary documentation and in some cases gain management approval prior to being placed on the Wait List for a larger home.

Promotion: In the event you are promoted from E5 to E6, W4 to W5, O3 to O4 or O5 to O6, you and your family could qualify for a larger home. Please contact the Resident Services Offices to see if you qualify. If you do qualify, you will need to fill out an application for housing, provide necessary documentation, and gain management approval prior to being placed on the wait list for a larger home.



RENT *Café*™

Introducing the New Resident Portal and Mobile App

Coming September 3rd is our new Resident Portal and Mobile App called RentCafe. You will be receiving an welcome email to your new online access to our community. Once activated, you can manage a variety of resident services right from your computer or mobile device:

- Enjoy 24/7 self-service account management
- Submit and track maintenance requests
- Communicate with your on-site team
- Check out upcoming community events
- And much, much more!

Got an Awesome Idea?

Do you or somebody in your family have a fantastic idea that you would like to share with Ohana Military Communities? Is it a fun filled event? Is it something you would like added to our Self Help Store? Is it a better way of doing things to make life easier for our military families? If so, please submit your idea to Molly at molly.koerperich@huntcompanies.com. We look forward to your innovative ideas!



SEPTEMBER 2019

September 2nd | LABOR DAY | MCBH Family Housing

All Ohana Military Communities offices at MCBH and Manana will be closed on Monday, September 2, 2019 in observation of Labor Day. We will resume normal hours of operation on Tuesday, September 3rd at 8:00 a.m. Have an exciting and safe holiday weekend!

September 6th | YARD OF THE MONTH | MCBH Family Housing

The three (3) winners will be selected and announced by September 6th. There will be one winner for Camp Smith/Manana and two (2) for MCBH.

September 12th | BUS STOP SNACK ATTACK | MANANA & MCBH Family Housing

Get a free drink and an afternoon snacks at the Mololani bus stop, the back entrance to Mokapu Elementary from Lawrence Road, the OMC Leasing Office, and the Manana bus stop right after school.

September 20th | OMC COMMUNITY DAY | OMC Family Housing

OMC will be donating their time and efforts to help beautify our community. Our offices will be open with limited staff from 8:00 a.m. to 12:00 p.m. If there is a maintenance related emergency, please contact the OMC Maintenance Department at (808) 833-HELP (4357).

September 21st | YARD OF THE MONTH NOMINATIONS | MCBH Military Family Housing

MCCS and OMC have partnered together to bring you our Yard of the Month contest! You can nominate yourself, a neighbor, or a friend by emailing maukarso@huntcompanies.com with a photo and address of your nomination by the 21st of each month.

September 25th | COMMUNITY CHAT | Mololani Community Center

Please join OMC at the Mololani Community Center at 6:00 p.m. to hear the latest news for residents of Hana Like, Kaluapuni, Mokolea, Mololani, and Ulupa'u. If you have any questions and/or concerns you want addressed, email Dion at dion.nelson@huntcompanies.com before September 26th.

September 28th | FALL COMMUNITY YARD SALE | MCBH Military Family Housing

Are you still in the rhythm of cleaning? Do you have items you want to get rid of? Declutter your home and make a buck or two in the process, or find something for your home! Join us from 7 a.m. to 12 p.m. throughout OMC neighborhoods. If you're interested in participating, email your address and a list of the items being sold at jasmyn.louis@huntcompanies.com so we can advertise for you.

OMC Employee Spotlight: Heather Wren

What is your job title?
Resident Services Specialist

Where are you from?
I am originally from Elizabethtown, Kentucky

How long have you been in Hawaii and what's your favorite thing about the state so far?

I've officially been here for one month! I moved here for the beautiful Hawaiian lifestyle. So far my favorite thing about Hawaii is the people! They're wonderful.

What are your hobbies?

My hobbies are my family (my husband and my kid), between them and work I haven't started any other hobbies.

How long have you worked in the property management field?

A little over six years—with five and a half years at Fort Knox.

Where can you find Heather?

Over at the Mololani Community Center!



Resident Satisfaction Survey Update

Coming October 2019, the Resident Satisfaction Survey will be delivered to every household via electronic email. Make sure your contact information is updated so you receive the annual Resident Satisfaction Survey from CEL & Associates.

This year we will be hosting three amazing events: Saturday, October 5th will be the CEL Carnival Kick-Off at the Mololani Community Center, Friday, October 11th will be the Polynesian Nights, a Hawaiian experience, at the Manana Community Park, and Friday, October 25th will be the Ohana's Haunted House at the Mololani Community Center

SEPTEMBER 2019

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1  Rent Due Change Filters	2 Labor Day OMC Offices Closed	3	4	5 Minol Utility Payment Due	6 Yard of the Month Announcement	7
8	9	10	11 	12 Bus Stop Snack Attack Right after School is released	13	14
15 Check CO Detector and Smoke Alarms	16	17	18	19	20 OMC Staff Community Day 	21 Yard of the Month Nominations Due
22	23	24	25 Mololani Community Chat at 6:00pm	26 Last Day to Sign Up for Yard Sale	27	28  Fall Community Yard Sale 8:00am -12:00pm
29	30			 		

Calendar of Events

- September 1st: Don't forget to pay rent and change air filters.
- September 2nd: Labor Day, all OMC offices will be closed.
- September 5th: Minol utility payment due
- September 6th: Yard of the Month Announcement
- September 12th: Bus Stop Snack Attack; the back entrance to Mokapu Elementary from Lawrence Road, the OMC Leasing Office, and the Manana bus stop right after school.
- September 20th: OMC Staff Community Day, offices operating with limited staff until 12:00 p.m. and closed for the remaining part of the day.
- September 22nd: Yard of the Month nominations are due.
- September 25th: Mololani Community Chat at the Mololani Community Center at 6:00 p.m.
- September 28th: Community Yard Sale at 8:00am



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