

OHANA INSIGHTS

Marine Community Updates and Stories | FEBRUARY 2019



Moving Soon?

Are you and your family moving soon? If so, please remember you must provide Ohana Military Communities a written 28 Day Notice to Vacate and a copy of your Orders if applicable. If not, you will be financially responsible to fulfill a 28 Day Notice to Vacate.



What if you do not have a copy of your Orders? You can still submit a written 28 Day Notice to Vacate, but if you have not fulfilled your initial or renewed lease agreement you must furnish a copy of your Orders prior to vacating the home or you will be subject to a termination fee as specified in your current lease agreement.

Where can you get a 28 Day Notice to Vacate? You can visit the Resident Services Office at the Mololani Community Center or the Waikulu Community Center to complete your 28 Day Notice to Vacate. NOTE: An email is NOT a valid 28 Day Notice to Vacate.

How can you submit a 28 Day Notice to Vacate and a copy of your Orders to Ohana Military Communities?

1. Notice to Vacate must be filled out at the Resident Services Office
2. Orders can be dropped off at the Resident Service Office or emailed to maukarso@huntcompanies.com or makairso@huntcompanies.com

What if you cannot give a valid 28 Day Notice to Vacate because of short notice Orders? Short notice Orders are when you receive official Orders that do not allow you to give the required written 28 Day Notice to Vacate. As long as you provide a Notice to Vacate in writing the day you receive your Orders, a copy of your Orders, submit an Exception to Policy Letter to waive the 28 Day notice to Vacate requirement, a letter from your Commander validating the Orders, and if you are approved by the Community Manager you will not be held financially responsible to fulfill a full 28 Day Notice to Vacate.

CONTACT INFORMATION

Mololani Community Center

1931 Campion Drive, Kailua, HI 96734
(808) 839-8700

Waikulu Community Center

5081 Bingham Way, Kailua, HI 96734
(808) 839-8710

Marine Corps Family Housing

1571 Lawrence Road, Kailua, HI 96734
(808) 839-8720

OMC Maintenance Department

2029 McLennan Drive, Kailua, HI 96734
(808) 833-4357

OMC Self Help Center

2029 McLennan Drive, Kailua, HI 96734
(808) 836-5434

Fire Department: 9-1-1

YES Energy: (855) 491-0365



ohanamarinecorpscommunities.com



Need Help? Go to Self Help!

Need help getting your home ready for your move out inspection? Just moved in and don't have everything unpacked to do those simple chores around the house? Need help maintaining your backyard? Do not stress because you can come on down to the Ohana Military Communities' Self Help Center on Marine Corps Base Hawaii (2029 McLennan Drive, Kailua, HI 96734). Our Self Help Center is open Monday through Friday from 8:00 a.m. to 5:00 p.m.

The following is supplied at NO COST to you, but needs to be picked up at the Self Help Center:

- HVAC filter - you MUST BRING old HVAC filter to exchange for a new HVAC filter
- Water filter - you MUST BRING old water filter to exchange for a new water filter
- Toilet flappers
- Three styles of specialty fluorescent light bulbs - you MUST BRING old burnt out bulb to exchange for a new bulb
- 1 quart of touch up paint - one (1) quart per quarter
- Sticky glue mouse traps
- Receptacle covers for light switches, electrical outlets, cable outlets, etc.

The following can be checked out for 24 hours, but needs to be picked up at the Self Help Center:

- Gas powered lawn mowers
- Electric edgers / weed eater
- Extension cords
- Shovels
- Garden rakes
- Lawn rakes
- Bush trimming shears
- Gardening hoe

Loaner equipment will be issued on a first come first served basis. Please help us by returning the equipment clean and in good working condition for the next family to use. If loaner equipment is not returned, resident will be financially assessed the full replacement cost of the loaner equipment.

Residents who need to dispose of bulk trash can do so on their normal trash day. Please call your Resident Services Office if you have questions about the type of bulk trash that is not accepted by our waste removal provider.



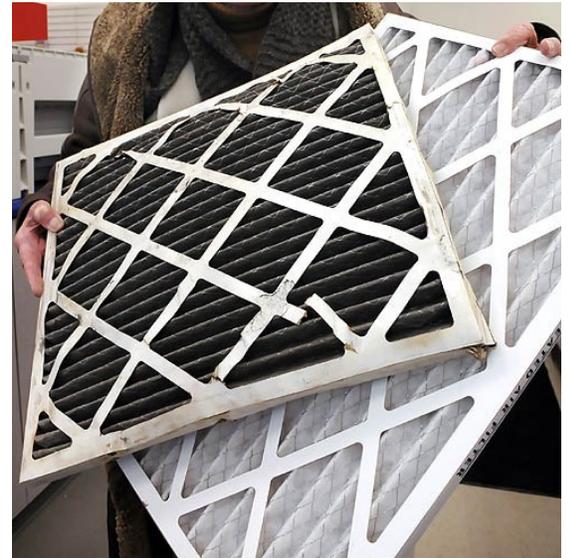
Got an Awesome Idea?

Do you or somebody in your family have a fantastic idea that you would like to share with Ohana Military Communities? Is it a fun filled event? Is it something you would like added to our Self Help Store? Is it a better way of doing things to make life easier for our military families? If so, please submit your idea to Molly at molly.koerperich@huntcompanies.com. We look forward to your innovative ideas!

Reasons to Change Your Air Filter

Lived in Hawaii long? Gone through one of our warmer summers? Most of us have and this means that your air conditioning unit has been working in overdrive for months. Have you taken the time to change your air filter? We hope so. With your air conditioning unit working hard, your air filter is forced to handle more air than it normally does. This will lead to your filter wearing out in record time.

1. The first reason you must replace your air filter is because regular maintenance will decrease how much dust is in the air. Many people will never notice that there is more dirt and dust in the air. However, people with allergies, asthma, or other respiratory diseases will notice it in a heartbeat. By installing a new air filter, you will be making it easier to breath for everyone in your home and also reducing the possibility of exposing them to a major health risk.
2. The second reason you must always replace your air filter is because dirty filters are excellent breeding grounds for bacteria and fungus. If your filter isn't changed on a regular basis mold and bacteria can get into areas of your air conditioning system that are perfect breeding grounds. When this happens, not only does mold and bacteria multiply and grow, but microscopic pieces will get pushed through the air ducts and out into your home. This can be very dangerous, especially since you will have no idea where the mold and bacteria is coming from.
3. As a reminder, we encourage our residents to change their air filter monthly to keep your system working at peak performance. If you have pets, we strongly encourage that you change your air filter at least twice a month.



As a reminder, Ohana Military Communities Self Help Center provides air filters at no cost to our residents. Just stop on by the Self Help Center at 2029 McLennan Drive, Kailua, HI 96734 to pick up one today.

Don't Forget!



Community Chat Waikulu
February 26, 2018 starting at 5:15 p.m.
Waikulu Community Center

RECP Hot Water Heater: How to Set the Timer

If the power goes out in your home, you may have to reset the time on your solar hot water heater. Here are the three (3) simple steps you have to take! Not all homes have a mechanical solar hot water timer. If you have a digital timer, contact Maintenance Dispatch at (808) 833-4357.

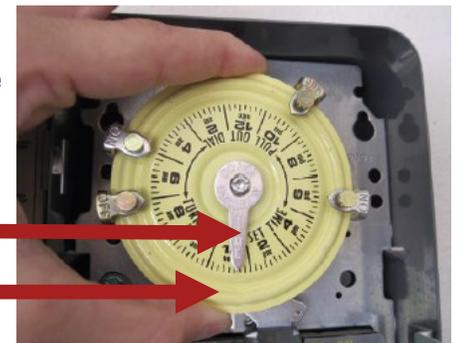
Step #1: Locate your water heater. Next to the water heater is a "Little Gray Box." Open it. You will see a dial, a time hand, and four clips inside.

Step #2: Gently pull the dial out and toward you. Rotate the dial clockwise to align the time hand with the current time.

TIME HAND

DIAL

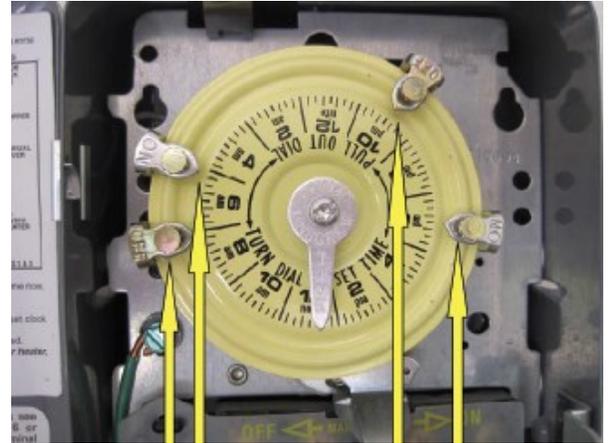
Continue article on next page...



RECP Hot Water Heater: How to Set the Timer continued....

Step #3: Note the number of clips on the dial. You should have four. If you are missing clips or if the clips are gathered at the bottom of the dial, contact your Resident Services Office.

There is no need to adjust any dials or the switch on the front of your box. Your Resident Services Specialist should have asked you about your schedule to set the timer to its proper settings during your move in inspection. If you are not getting adequate hot water, please contact your Resident Services Office so we can reset it to match your family's schedule.



OMC Employee Spotlight - EMILY RAMIREZ

- Emily is our Leasing Manager and has been with OMC for 2 years 8 months.
- Her favorite thing about working with OMC is creating positive long lasting relationships with our inbound military families and helping them find their island home at MCBH.
- Emily's favorite thing to do in Hawaii is go to the beach with her husband and friends soaking up the sun, playing sand volleyball and cooling off in the Pacific Ocean.
- Two fun facts about Emily is that she has a fraternal twin brother and both were born on Halloween morning.

FEBRUARY 2019

Feb 8th to Feb 28th | LOVE WHERE YOU LIVE | MCBH Military Family Housing

Show OMC how much you love where you live by posting your top 15 photos of your beautifully decorated home - inside and outside. All postings must be posted by 11:59 p.m. on February 27th to be considered for the prizes. The top 15 will be given a \$20 gift card and the grand prize winner of those top 15 will receive a \$150 gift card. To enter, post up to 15 photos on our Facebook account at www.facebook.com/OhanaMarineMilitaryCommunities. Winners will be announced on Facebook on February 28th at 3:00 p.m.

Feb 11th | YARD OF THE MONTH | MCBH Military Family Housing

The 3 winners for Yard of the Month will be selected and announced by the 11th of February. There will be one winner for Camp Smith/Manana, Mololani, and Waikulu.

Feb 14th | CUTEST PET CONTEST | MCBH Military Family Housing

OMC will be hosting its first annual Cutest Pet Contest. Show how much you love your pet by posting a fun, loving photo of your pet or pets at www.facebook.com/OhanaMarineMilitaryCommunities. Our top 10 cutest pets will receive a \$30 gift card to a local pet store so you can spoil your family pet(s). Photos must be submitted by 3:00 p.m. on February 14th to be considered for the prizes.

Feb 18th | PRESIDENT'S DAY | MCBH Military Family Housing

Our offices will be closed on February 18th in observance of the holiday. We will resume normal business hours on February 19th at 8:00 am.

Feb 22nd | OMC COMMUNITY DAY | MCBH Military Family Housing

The OMC team will be out and about in the neighborhoods beautifying and improving your housing community. Our offices will be open, but with minimum manpower from 8:00 a.m. to 5:00 p.m.

Feb 26th | COMMUNITY CHAT | Waikulu Community Center

Please come join OMC at the Waikulu Community Center at 5:15 pm to hear the latest news for residents of the Waikulu Community Center. If you have any questions and/or concerns you want addressed at the Community Chat, email Shelah at Shelah.strempke@huntcompanies.com before February 22nd.

