



**'OHANA MARINES**  
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

# COMMUNITY DIRECTOR UPDATE

**MAY 1, 2025**



## COMMUNITY NEWS & UPDATES

### Community News

We are happy to welcome three new Resident Service Specialists to our team. Please stop by the Waikulu and Mololani RSOs to say hi and give them a warm welcome to the community. Keep an eye out over the next few weeks for more information.

### Community Updates

**Return of the Mololani Splash Pad** – Summer 2025  
Pond, North beach, and Aheahea, playgrounds will be repaired in summer. Pond will be completely replaced and synthetic play material will be added. Aheahea and North beach will be exhaustively refurbished. Waikulu, Hana Like, Pa honua (Luigi), and Mololani (Rainbow) parks will be resurfaced with Pour and Play material.

**Dog park enhancements** are currently underway at North Beach. New fence, new concrete water fountain and new benches.

**Preventative Maintenance** has begun for communities within the Waikulu RSO. Keep an eye out for notification when our PM team will be by your home for condition inspections.

## MAINTENANCE-

**Annual Preventative Maintenance is on it's way to your home! Here's what to expect.**

### Scope of Maintenance Work Includes:

- Air Conditioning: Inspect the AC system and clean equipment, vents, and returns
- Water Heater: Inspect the system, adjust timers (as needed), and flush a couple of gallons from the tank
- Appliances: Inspect all Ohana-supplied appliances to ensure proper functionality
- Plumbing: Inspect all sinks/drains, tubs/showers, and toilets for clogs or leaks
- Electrical: Inspect breaker panel, outlets, and switches
- Dryer Vent: Clean out dryer vents where applicable
- Environmental, Health & Safety Concerns: Inspect for any signs of mold, leaks, and flaking paint in homes built before 1978

## UPCOMING COMMUNITY EVENTS

### LEI MAKING CLASS



Date: May 8th

Location: Mololani Community Center

Time: 3PM-5PM

Bring your own bouquet and learn how to make your own Lei Po'o!

### SCHOOL'S OUT FOR SUMMER BASH



Date: May 30th

Location: Waikulu Community Center

Time: 3PM-5PM

Celebrate last day of school by the Waikulu Community Center with refreshments, games, and more!

**Our preventative maintenance process has made the updates below for efficiency and quality of service:**

- Solo Technicians: One technician will now service up to three homes per day and may remain in your home for up to 2+ hours, as they aim to address as many issues as possible during the visit.
- Deeper Repairs Onsite: Technicians will attempt more thorough repairs during the appointment before issuing service referrals.
- Staggered Team Approach: Our team is operating on a van satellite system, where vans will remain nearby to support technicians with parts as needed.

**To ensure the visit goes smoothly, we kindly ask that you:**

- Secure pets by placing them in a kennel or closed room during the technician's visit.
- Clear access to areas including AC closets, under-sink cabinets, vents, and returns.
- Unlock front screen doors, as technicians will enter through your front entry.
- Secure all personal belongings prior to the appointment day.

## RESIDENT FEEDBACK ★★★★★

**Your comments are always read and appreciated on each survey and review! We receive notes about things we need to reach back out to you on, but more often we have wonderful reviews for our maintenance team. Thank you for taking the time out of your busy day to recognize them! It's noticed and appreciated. We make sure they hear all about it! Mahalo Nui Loa**

"The move out process was easy and simple. The booklet given once the notice to vacate made the process easier. Overall, I was very happy. The weight on my shoulders was instantly lifted. I truly appreciate the team that helped us move out due to PCS. Greatest experience I've had with living in military housing."

"The RSO's at my community Mololani were awesome! Very caring and genuine people that cared about my family and myself."

"We just wanted to say Thank you to Scott for his great service for our Emergency call on 2/15/25 for the leak in our home. He did a great job and we are very grateful for his hard work, communication and care. Thank you Scott!"

## UPCOMING LOCAL EVENTS

### Mother's Day Market

Date: May 10th

Time: 9AM-2PM

Location: 340 Uluniu Street

Aloha Home Market is Hawaii's premier pop-up market showcasing unique local treasures. It offers amazing shopping, live entertainment from local musicians, delicious food, and activities for kids.



### Honolulu Triathlon

Date: May 18th

Location: Ala Moana Beach Park

The Honolulu Triathlon is an annual event featuring swimming, cycling, and running races, set against the scenic backdrop of Ala Moana Beach Park. Participants from around the world compete in various race categories, enjoying a day of athletic challenge and community spirit.





**TRASH & RECYCLING SCHEDULE**

NEIGHBORHOOD	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Hana Like	Biweekly Recycling				Trash
Pa Honua	Biweekly Recycling				Trash
Camp Smith	Biweekly Recycling			Trash	
Manana	Biweekly Recycling			Trash	
Waikulu	Biweekly Recycling	Trash			
Hawaii Loa	Biweekly Recycling	Trash			
Kapoho	Biweekly Recycling	Trash			
Heleloa	Biweekly Recycling	Trash			
Mololani	Biweekly Recycling		Trash		
Kaluapuni (Pond Rd)	Biweekly Recycling		Trash		
Nani Ulupau	Biweekly Recycling		Trash		
Ulupau	Biweekly Recycling		Trash		
Mokolea (Maxam Rd)	Biweekly Recycling		Trash		

**\*For bulk trash pick-up, please schedule with your Resident Services Office**

**Leasing Office Contact Information**

- (808) 470-5400 Opt. 1
- HawaiiLeasing@HuntCompanies.com
- OhanaMarineCorpsCommunities.com



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
Lyssa Rankin  
 Lyssa.Rankin@HuntCompanies.com

**Director of Operations**  
Gus Zimmer  
 Gus.Zimmer@HuntCompanies.com



# MAY

2025



SUN	MON	TUE	WED	THU	FRI	SAT
<i>Any Ohana Marines Family Housing Resident can attend any event!</i>				01 Silver Star Service Banner Day	02	03
04	05	06	07	08 Lei Making Class	09 Military Spouse Appreciation Day	10 Mother's Day Market
11 Mother's Day	12	13 Children of the Fallen Patriots Day	14	15	16	17 Armed Forces Day
18 Honolulu Triathlon	19	20	21	22	23	24
25	26 Memorial Day <b>OFFICE CLOSED</b>	27	28	29	30 School's Out for Summer Bash	31