

#### **HUNT COMMUNITIES UPDATE**

HMC is excited to make the below investments in our communities to improve the resident experience.

- Air Force Academy (\$1.35M) Pressure reducing valve infrastructure and tree removal.
- Ft Gregg-Adams (\$33M) Whole house renovation of 270-units in the Harrison Villa neighborhood.
- Columbus (\$980K) Roof replacement in Magnolia neighborhood and window replacement on impacted seals.
- Laughlin (\$200K) Window replacement on ~30-units, tree removal, and stormwater mitigation.
- Maxwell (\$630K) Tree removal, basement mitigations, and window replacement.
- Vance & Patrick (\$3.7M) Total roof replacement on ~400-units.
- Marine Corps Base Hawaii (\$31M) Interior renovations to 433 units in the Pa Honua Phase II and IV neighborhood.

These projects are just a sample of the over twenty-five projects we have slated for 2023. If you have questions or are interested in understanding the upcoming projects in your community, please contact your Community Director, who will be happy to share what we have planned for your community.

#### **HUNT MILITARY COMMUNITIES FOUNDATION ANNOUNCES** THIRD ANNUAL PATRIOT ESSAY CONTEST

Children between the ages of 8 and 16 are invited to share their thoughts on what it means to be patriotic or how they show patriotism in their community.

To apply, children can visit Patriot.HuntHeroesFoundation.org and submit an essay of no more than 200 words or a video message of less than 2 minutes.

The Hunt Military Communities Foundation members will review all applications, and up to five winners will be selected. Each winner will receive a \$100 monetary gift, a Hunt Little Hero Challenge Coin, and will be featured on social media and through a media release.

Having our youth share what it means to show patriotism has become an annual tradition. It is heartwarming to hear their thoughts and celebrate their patriotism when we reflect on the events of 9/11/2001 and recognize National Patriot Day annually on September 11th.

The deadline for submissions is September 5th, 2023. This contest is open to any child between the ages of 8 and 16.



### OHANA MILITARY COMMUNITIES' WELCOMES MARINES CORPS SERVICE MEMBERS INTO A NEWLY RENOVATED PA HONUA HOME

After investing more than \$30 million dollars into the Pa Honua Interior Renovation project, Ohana Military Communities welcomed its first set of residents to view a newly renovated home in the Pa Honua neighborhood located at Marine Corps Base Hawai'i on Tuesday, April 18, 2023. Ohana Military Communities is proud of the successful partnership with MCBH in which they provided beautifully upgraded homes to our deserving service members. This is an excellent example of our mission to pursue continuous improvement upholding our standard of excellence.

Four residents and incoming families were in attendance and excited to move into their newly renovated homes. The MCBH Family Housing Office, Ohana Military Communities, NAVFAC Hawaii, Hunt Construction Management and Development, and Unlimited Construction Services, Inc. also gathered to celebrate the completion of the first few renovated homes. Jeffrey Choi, Vice President of Ohana Military Communities, and Colonel Speros C. Koumparakis welcomed the attendees. They reiterated the importance of providing service members with beautiful, quality homes regardless of their rank. "I appreciated the chance to meet the amazing people who worked hard for

these updates to happen. Being one of the first residents to live in a newly renovated home is a blessing. With that blessing comes daily appreciation and awareness of how this home will be passed on to someone else who deserves the same clean, new, high-quality home that I have received," said SGT Alexia Vargas, one of the first residents to receive a newly renovated home.

The Pa Honua neighborhood comprises 450 spacious homes conveniently located near Mokapu Elementary School, Mokapu Mall, playgrounds, and the nearby Fort Hase Beach. The Pa Honua Interior Renovation project commenced in January 2023, and will transform 223 homes for junior enlisted Marines Corps service members into comfortable, modern homes for their families during their time of service in Hawaii. The units will have upgraded kitchens and baths, new hardwood cabinets and Corian countertops, luxury vinyl plank flooring, new energy-saving appliances, and LED lighting. The renovation project will take place upon the change of occupancy and is scheduled to be completed by 2025. Ohana Military Communities looks forward to serving our residents by creating a new standard of homes for their Ohanas.

### MOVING SOON? THE NOTICE TO VACATE PROCESS

**Are you and your family moving soon?** If so, please remember you must provide Ohana Military Communities (OMC) a written 28-Day Notice to Vacate and a copy of your Orders if applicable. If not, you will be financially responsible to fulfill a 28-Day Notice to Vacate.

How can you submit a 28-Day Notice to Vacate and a Copy of your Orders to OMC? There are three (3) different ways to submit:

- Deliver your Notice to Vacate and a copy of your Orders if applicable to the Resident Service Office
- Scan a PDF file of the 28-Day Notice to Vacate with a copy of your Orders if applicable to your RSO. The document can be found at <u>OhanaMarineCorpsCommunities.com/current-residents/document</u> s-and-forms or;
- Call (808-784-7800 option 2) or email your Resident Services Office and a 28-Day Notice to Vacate will be sent to you for signature via DocuSign
  - Mololani RSO (Kaluapuni, Moloani, Ulupau, Mokolea, Hana Like): makairso@huntcompanies.com
  - **Waikulu RSO** (Manana, Camp Smith, Heleloa, Kapoho, Hawaii Loa, Waikulu, Pa Honua): maukarso@huntcompanies.com

What if you cannot give a valid 28-Day Notice to Vacate because of short notice Orders? Short notice Orders are when you receive official Orders not allowing you to give the required written 28-Day Notice to Vacate. As long as you provide a Notice to Vacate in writing, a copy of your Orders, a letter from your Commander validating the Orders, and are approved by the Community Director, you will not be held financially responsible to fulfill a full 28-Day Notice to Vacate.

#### **COMMUNITY IMPROVEMENTS**

Ohana Military Communities is committed to improving our communities. You asked, we listened! Keep an eye out for the below upcoming:

Friendly Reminder Fridays - Email to be sent out weekly on Fridays.

Welcome to Ohana Briefings - To be held every 2nd Wednesday of the month.

Manager Meet and Greet - To be held every last Wednesday of the annual quarter.

#### **CONTACT INFORMATION**

Office Hours: Monday, Tues, Thurs, Friday 8:00 AM – 5:00 PM, Wednesday

9:00 AM – 5:00 PM

**Office Number:** 808-470-5400

Email: HawaiiLeasing@HuntCompanies.com MakaiRSO@HuntCompanies.com MaukaRSO@HuntCompanies.com

**Facebook:** @OhanaMarineMilitaryCommunities **Website:** OhanaMarineCorpsCommunities.com



#### **EMPLOYEE SPOTLIGHT**

#### Feliza Shields

Feliza Shields is the Mololani Community Manager here at Ohana Marines Family Housing. Feliza loves to sing with her daughter and loves to be playing out in nature and getting dirty. When asked what she loves about her job, Feliza said "I love the satisfaction of resolving problems with a positive outcome. It feels really good to make an impact and turn someone's difficult day around."

#### **MEET OUR FRIENDLY STAFF**

**Leslie Smith** 

**Community Director** 

**Lucy King** 

Leasing Manager

**Chelsea Thompson** 

Leasing Specialist

**Cierra Kouns** 

**Leasing Specialist** 

**Kylie Brown** 

Leasing Specialist

**Angel Peila** 

**Community Manager** 

**Dania Gomez** 

Residential Service Specialist

Waikulu Office

**Maria Diaz** 

Residential Service Specialist

Waikulu Office

**Brittany Preston** 

Residential Service Specialist Waikulu Office

Feliza Shields

Community Manager Mololani Office

**Mariah Marez** 

Residential Service Specialist Mololani Office

**Jasalyn Lacy** 

Residential Service Specialist Mololani Office

Ivette Pacheco

Residential Service Specialist

Mololani Office





#### COMMUNITY ANNOUNCEMENTS

#### **Utility Billing Transition to YES Energy**

Your first billing statement from YES Energy (YES) will be delivered soon for the month of May 2023. This transition will change the services you use to manage your utility account. We want to ensure you are aware of these changes and ask that you please read this letter carefully to help ensure the transition to our new system is seamless.

#### **Transfer of Minol Account Balance**

Any prior utility balance on your Minol account, whether a credit or payment owed, has transferred to your Hunt ledger, and will be accessible in your online Hunt Resident Portal. Any prior unpaid Minol utility balance is still due by the due date to avoid late penalties.

#### **Utility Statements**

As part of Hunt Military Communities' commitment to paperless billing, your utility statement will be available electronically. You will receive your monthly statement via email at the email address we have on file. Additionally, a copy of your statement will be available on your Hunt Resident Portal. Online Resident Portal: Starting in May 2023, your utility charges will be managed from your Hunt Resident Portal. This means you will have one portal to manage everything associated with living in a Hunt Community, including utilities. If you are already set up in the Hunt Resident Portal, no action is required on your part. As a courtesy, your Minol web portal will remain available in read-only mode until May 31, 2023. However, the Minol web portal will not be updated to reflect transactions that occur after May 29, 2023. New Location to Access Utility Information: Starting in May 2023, you will be able to view utility charges through your existing. Hunt Resident Portal: https://ohanamarinecorpscommunities.securecafe.com/resident services/ohana-marine/userlogin.aspx.

#### **Payments**

YES offers convenient online payments, including the opportunity to set up automatic payments. Automatic Payments: If you previously set up automatic, reoccurring payments within the Minol resident portal, or through your personal bank account, it is important to note that your prior payment history will not transfer. We apologize for any inconvenience this may cause. IMPORTANT: You will be required to take action to cancel the currently scheduled payments with Minol or through your personal bank bill pay service. If you currently have auto-pay set up with Minol, please discontinue after your last Minol statement balance has been paid. For Automatic Payments moving forward, please set up autopay in your Hunt Resident Portal instead of using your Bank's bill pay service.

Your monthly YES statement will include a third-party billing fee in the amount of \$5.50. This nominal fee allows YES to offer you 24/7 support, online digital statements, and the use of the projection tool to view your estimated energy usage. This fee will also cover the cost for YES to process billing statements and maintain their web services. Hunt Military Communities will not, in any way, profit from this charge and it will solely be used by YES to cover their aforementioned services.

#### **Customer Assistance**

You may now contact the YES Customer Service Center for help managing your utility account. We have a dedicated group of employees standing by to help you with any questions you have regarding this transition or your utility account. You can reach this team by phone at 1-844-979-4416, and their hours are 24hrs, 7 days a week. We appreciate your patience during our technology upgrade. We are confident you will enjoy the benefits of these changes and we thank you for your dedication and commitment to saving energy resources!







#### **IMPORTANT EVENTS**

#### "Pop" on By!

Celebrate the Fourth of July with a refreshing twist at the "Pop" on By event! Swing by Waikulu and Mololani Community Centers on July 3rd to pick up delicious popsicles and beat the summer heat. Join in the fun and enjoy a cool treat as you kick off your Independence Day festivities. Don't miss this opportunity to indulge in a sweet and patriotic delight at the "Pop" on By event!

#### Stitch

Embark on a thrilling adventure to find Stitch all month long at MCBH (Marine Corps Base Hawaii)! Keep your eyes peeled and follow the clues to discover Stitch's hiding spots throughout the base. Join in the excitement and see if you can locate the mischievous alien character in this interactive and fun-filled activity. Don't miss this chance to engage in a captivating search and enjoy the thrill of finding Stitch during the month of July at MCBH!

#### Donuts on the Go

Start your day with a delicious treat at Donuts on the Go! Join us on August 8th from 7:00 AM to 8:00 AM to grab a mouthwatering donut and a refreshing cup of coffee. This convenient event allows you to satisfy your cravings on the go, ensuring you kickstart your morning with a sweet and energizing indulgence. Don't miss out on this delightful opportunity to enjoy fresh donuts and a hot cup of joe during the early hours of the day!

#### **National Banana Split Day**

Indulge in a classic dessert delight at the National Banana Split Day event! Join us on August 25th at Waikulu and Mololani Community Centers for a scrumptious banana split bar. Customize your own banana split creation with a variety of toppings and flavors, and enjoy this sweet treat with fellow community members. Don't miss out on the chance to celebrate National Banana Split Day in style and satisfy your sweet tooth with a delicious banana split!

#### **Trivia Night**

Test your knowledge and show off your USMC expertise at the Trivia Night event! Join us on September 21st at Waikulu Community Center from 5:00 to 7:00 PM for a thrilling USMC-themed trivia challenge. Gather your friends and fellow Marines to form a team and compete for the title of trivia champions. Don't miss this opportunity to showcase your knowledge, have fun, and connect with the community at Trivia Night!

#### **Happy Hour Pizza**

Satisfy your pizza cravings with the Happy Hour Pizza event! Swing by all the office locations from 2:00 to 4:00 PM to pick up a delicious slice of pizza. This is the perfect opportunity to enjoy a quick and tasty snack during your afternoon break. Don't miss out on this convenient and delectable event that will surely bring a smile to your face during Happy Hour!



# 2023

SUN	MON	TUE	WED	THU	FRI	SAT
					<b>Stitch</b> Marine Corps Base Hawaii All Month Long	HMC Foundation's Patriot Essay Contest Start
02	"Pop" on By! Waikulu and Mololani Community Centers	Red, White, & Blue Contest Ends Facebook Independence Day	05	06	Pet of the Month Starts Facebook	08
09	10	•	12	Pet of the Month Ends Facebook	Yard of the Month Starts Facebook	15
16	17	18	19	Yard of the Month Ends Facebook	21	22
23	24	25	26	27	28	Army Chaplain Corps Anniversary
30	31					







## 2023 AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
		01	Pet of the Month Starts Facebook	03	04	05
06	07 Purple Heart Day	Pet of the Month Ends Facebook Donuts on the Go 7 - 8 AM	Yard of the Month Starts Facebook	10	11	12
13	14	Yard of the Month Ends Facebook	National Airborne Day	17)	18	19
20	21	22	23	24	National Banana Split Day Waikulu and Mololani Community Centers	26
27	28	29	30	31		







# 2023

SUN	MON	TUE	WED	THU	FRI	SAT
					01	02
03	Labor Day  OFFICE CLOSED	HMC Foundation's Patriot Essay Contest Submission Deadline	Yard of the Month Starts Facebook	07	08	09
10	Patriot Day	Yard of the Month Ends Facebook	Pet of the Month Starts Facebook	14	National POW/MIA Recognition Day	16
•	Air Force Birthday	Pet of the Month Ends Facebook	20	Trivia Night Waikulu Community Center 5 - 7 PM	22	First Day Of Fall
Gold Star Mother's Day	25	26	27	28	29	30





