

AUG  
2022

OHANA MCBH INSIGHTS  
**NEWS & STORIES**



# BACK TO SCHOOL

## Our President's Message



Dear HMC Residents, I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us

to make important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities. Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,

Brian Stann



HuntMilitaryCommunities.com



## Adding a New Furry Family Member?

Has your family recently expanded with an adorable addition? Make sure to add any new pets to your current lease. Your Resident Services Office can assist you with any needed documents so ensure that you are in compliance. Keeping this information updated with your RSO is important for several reasons. It help us locate the family of a stray pet and get him home to you quickly. It also allows our maintenance team to plan ahead and not startle your pet when coming to your home on a maintenance call. We are here to help if you have any questions about breed restrictions and pet guidelines.

## Employee Spotlight

Dania is one of our amazing Resident Service Specialists serving at Waikulu Resident Services Office. Dania is Mommy to two fur babies named Milo and Leia. She is also from Brownsville Texas, but is enjoying her move to paradise. She has only been on the job for a few weeks, but is loving the new opportunity and meeting everyone and excited to be apart of the team. Make sure to stop by the office to say "hello" to Dania and to welcome her to the community.

Welcome to OMC, Dania! Thank you for all of your hard work.



## Contact Information

1571 Lawrence Rd. Kailua, HI 96734

Phone: (808) 470-5400

Facebook: @OhanaMarineMilitaryCommunities

# Maintenance Corner

Grout is our best friend when it comes to keeping our tubs and showers sealed, but what about when it starts to crack, chip, and discolor? If you notice any cracks or missing grout, please make sure to call our maintenance team. They will ensure that it is properly replaced without causing further damage to the tub or area. To ward off mildew or ugly discoloration, a little baking soda, vinegar, and warm water will do wonders. If you prefer to bring in the big guns, ZEP Mold, Stain and Mildew Remover is our recommendation. As always, we are here to help so please feel free to call our maintenance team with any questions.



## July Vanilla Scoop Day

Thank you to all residents who came out to our Community Vanilla Scoop Day at each Resident Service Office. We had so much fun eating ice cream with you and spending time with our residents. Take a look at our fun, up-coming events in August and mark your calendars!



# SAVE THE DATES

## August 4th & 5th Sweet Start to School

Make sure your kiddos start the school right! Stop by your Resident Services Office on the 4th for Manana and the 5th for all other communities and grab a bag of candy compliments of OMC.

## August 19th Glow Skate Party

The only things you will need are your skates or scooters and grooving' moves! Come to the Glow Skate Party at Mololani Parking lot on August 19th from 6:00-7:30 PM. We will deck you out in glow attire and get you moving to the music. Please leave your motorized vehicles at home and don't forget your safety equipment. See you there!

## REMINDER



Ohana Marines Military Housing has a  
**NEW OFFICE NUMBER!**

**808.470.5400**

**Are You Plugged In?**

Make sure that you are connected to OMC through the Hunt Resident Portal. This app makes it easy to enter maintenance requests and keep track of them, allows you to make easy payments online, and lets you RSVP for upcoming events. Every adult should have their own account so that they have access to important updates and can enter maintenance requests.