

May
2021

LUCKY WE LIVE HAWAII



Our President's Message



As we welcome warmer days and longer nights, we also look to a future of doors opening back up and life returning to a new normal. I

want to personally thank you for your patience this past year as we all navigated the safest way to serve our residents, employees, and our partners. It was not easy to manage an unexpected pandemic, but we did so, always keeping our residents' best interests and safety first and foremost. Over the course of the next month, we hope to begin opening up our amenities (as appropriate and approved by local guidelines) and see a full return of staff to our offices. Our teams look forward to seeing you and helping you in any way we can. And as a reminder, one of the best ways to help minimize the spread of COVID-19 is to get vaccinated. If you are having difficulties finding a location where you can receive your vaccination, please check out vaccinender.org.

Best Regards,

John Ehle

President - Hunt Military Communities



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Ohana Military Communities:

Maintenance Requests: (808) 839-HELP (4357)

Waikulu RSO: (808) 839-8710

Mololani RSO: (808) 839-8700

Manana RSO: (808) 223-7646



Changing Your Air Filter

Who can change your air filter? While maintenance teams can change air filters, we actually recommend residents to change out air filters as part of their own preventative maintenance process.

What kind of air filter do I need? It is important to use the correct air filter in order for your HVAC systems to operate properly. The filters in each home differ in size, so it's best to consult with our specialists at the Self Help Center or Manana Community Center to determine which one is right for your home.

When should air filters be changed out? Air filters should be changed once a month for non-pet owners and twice a month for families with furry friends. It is good practice to change your filters on the 1st and 15th of each month.

Where can residents get air filters? Residents can pick up their air filters free of charge at the Self Help Center or the Manana Community Center.

Why should air filters be changed regularly? It is important to change your air filters to ensure your air conditioning units keep cool and operate properly.

Friendly Pet Reminders

- All pets must be registered with your Resident Service Office, the base and the game warden to reside on MCBH.
- Walking your pet is time for you and Fido to bond, but remember all pets **must be leashed** at all times.
- **PICK UP** after your pet. It's not only the responsible thing to do, but it's a mandatory community guideline.
- Remember to bring a disposable bag with you when you walk your pet.
- Cat owners, please refrain from intentionally releasing your cats outdoors.
- If a pet attacks you, your family, or a guest, call 9-1-1 immediately to report the attack.

During normal business hours, contact your Resident Services Office for assistance.

Thank you for being responsible pet owners and keeping our community safe and clean.



PCS Season Is Upon Us!!

PCSing can be a stressful process for military families, but the OMC team is here to make the transition as smooth as possible for our military families. If your family is about make a big move, here are some policies and procedures to be aware of:

- **Give your Resident Services Office at least 28-day notice prior to your move**
- **Residents must give their notice to vacate in-person at their respective Resident Services Office**
- **Bring a copy of your PCS orders to the office when giving notice so OMC will have firm dates to work with**
- **Schedule a pre-move out inspection with your Resident Services Specialist**
- **Don't forget to set up an appointment with DMO in order to ship your household goods (MCBH: 808-257-3566; Camp Smith: 808-477-8840)**
- **If the service member's spouse will be handling the move out, make sure you have completed the proper power of attorney paperwork with the Legal Assistance Office**
 - **Remember your power of attorney needs to state privatized housing and not government housing**

For more information regarding move-out policies and procedures, contact your Resident Services Office.





Lateral Repairs Continue For Mololani

OMC has contracted out replacement work for our water laterals throughout your community. While this will pose some minor inconveniences to your home, those inconveniences will be limited to garage/alleyway access throughout the day. We are currently in our first phase of replacements however work will continue for approximately the next year. Please note the following:

- Work hours for our contractor are **7am-5:30pm**. You can expect to see them actively in your area during those work hours.
- **Your vehicle(s) will need to be removed from your garages if you will need access to them during the day. All vehicles will need to be removed from the alleyway due to construction equipment. Please find alternative parking on adjacent streets and abide by all posted parking signs.**
- Steel plates will be placed over trenches prior to the contractors leaving each day. **Residents will have alleyway and garage access during the evenings.**
- As the repairs will affect your street access, it will in turn affect trash and recycle access to your area. Placing bins street side is going to be the best location to place bins for pick up. Our contractor has offered to assist with this, but if you would like to place your bin out earlier then the vendor would potentially arrive on site, you certainly can.

Water will only be interrupted for approximately 1-2 hours and only on one day of replacement. The contractor will do a door to door notification to advise residents when this is about to occur for your home.





Got an Awesome Idea!

Do you or somebody in your family have a fantastic idea that you would like to share with Ohana Military Communities? Is it a fun filled event? Is it something you would like added to our Self Help Store? Is it a better way of doing things to make life easier for our military families? If so, please submit your idea to Peyton at Peyton.Hoban@huntcompanies.com. We look forward to your innovative ideas!



OMC Employee Spotlight - Joshua Anderson

- Josh has recently joined as the new Maintenance Director
- He has worked in the Construction and Facilities Maintenance field for the past two decades
- When he's not working he enjoys hiking and outdoor activities with his Wife and two children
- Josh has a passion for construction, maintenance, and building sciences!
- Welcome to the Team Josh!

Pests Be Gone: 6 Steps to Preventing Creepy Crawlers

Are you having pest control troubles? Here are some simple tips to combat those pesky pests.

1. Wipe up any food crumbs from countertops and floors.
2. Store all open food in tightly sealed containers.
3. Pick up pet food and water at night.
4. Pick up your pet waste daily.
5. Take out your garbage on a daily basis.
6. Check for torn screens and have them repaired.



*** If these following tips do not resolve your pesky problems, contact your OMC Maintenance team. ***