LUCKY WE LIVE HAWAII

Our President's Message



April is a special month for our HMC families as we celebrate the Month of the Military Child. It is a time to honor the

MILITARY COMMUNIT

made by military families sacrifices worldwide, and especially the dependent children of military members serving at home and overseas. Since 9/11, over 2 million children have had a parent deployed overseas, and some have had a parent deployed multiple times. Military youth of today promise to be some of the most active and involved populations in our nation's history. It is only tting that we take time to celebrate them in a special way. Thank you to our military families with children who continue to teach and inspire our future leaders.

Best Regards,

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John Ehle President - Hunt Military Communities



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Ohana Military Communities: Maintenance Requests: (808) 839-HELP (4357) Waikulu RSO: (808) 839-8710 Mololani RSO: (808) 839-8700 Manana RSO: (808) 223-7646



OHANA MILITARY COMMUNITIES ENCOURAGES ALL RESIDENTS TO OBTAIN RENTERS INSURANCE.

RENTERS INSURANCE IS NOT INCLUDED AS PART OF YOUR LEASE!

This means in an unexpected event YOU may be held responsible for damages. A renters insurance policy is an affordable way to protect yourself from the financial burden of unexpected events!

WHAT DOES RENTERS INSURANCE COVER?

BASIC RENTERS INSURANCE TYPICALLY COVERS THE FOLLOWING:

1. PERSONAL PROPERTY

If your personal belongings are damaged in a covered event, your renters insurance company will cover the cost of the damaged items up to your policy's limit. A covered event is the damaging event named in your policy e.g. fire, flood, theft, etc.

2. LIABILITY

Liability covers damages to the rental property or if someone is injured and you are blamed/responsible for the event. e.g. an accidental kitchen fire OR your toilet overflows and damages the flooring OR your pet bites a guest or neighbor

3. ADDITIONAL LIVING EXPENSES

If you are unable to stay in your home due to a covered event, additional living expense coverage can help pay for accommodations, such as your hotel stay while your home is undergoing repairs.

DOIHAVE ENOUGH COVERAGE?

As a renter, it's important to understand your policy and how much protection it offers. Ensure you review your policy carefully and ask your insurance agent if you are unsure so they can help you adjust it to fit your needs. Even if you don't think your personal belongings are worth much, renters insurance is ALWAYS a good idea!

Flood and mold coverage is not included in basic renters insurance policies. We recommend obtaining these coverages as added protection. With Hawaii's warm/humid climate, it is the ideal environment for mold growth. Mold remediation can be costly!



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Family or Friends Visiting Hawaii!



Follow these steps to ensure a smooth guest process!



Privatized Family Housing Guests Checklist

We have provided a checklist for our families on how to obtain a Guest Privilege Pass for base housing at MCBH, Camp Smith, and Manana privatized housing. Each section below in **RED** is your responsibility to take action. **This process can take up to 30 days for start to finish.** Please plan accordingly.

- □ Fill our PMO's Base Access Request Form
- Turn in completed PMO Base Access Request Form (completed form available to request in 5 to 10 business days from submittal)

Turn in the following to the Resident Services Office if approved and guest is staying 1- 30 days:

- Completed and Approved PMO Base Access Request Form
- **Completed Hunt Military Communities Notification of Guests Form**

Ohana Military Communities will review and approve or decline within 2 business days

If approved, take Hunt Military Communities Notification of Guests to PMO Pass & ID to obtain House Guest Privilege Pass

If approved and guest is staying longer than 30 days, but no longer than 1 year:

- Resident prepares letter with subject Line "Request for Long Term Guest"
- □ Service Member's Commanding Officer (05 or above) endorses the long term guest request

Turn in the following to Ohana Military Communities' Resident Services Office

- Resident Letter for Request for Long Term Guest
- Endorsement Letter from Commanding Officer
- MCBH Government Family Housing Office Approval Letter
- Completed and Approved PMO Base Access Request Form
- **Completed Hunt Military Communities Notification of Guests**

Ohana Military Communities will review and approve or decline within 2 business days

□ If approved, take Hunt Military Communities Notification of Guests, along with all other documents to PMO Pass & ID to obtain House Guest Privilege Pass

COMMUNITY CORNER

Did You Know?

Are you leaving for deployment, training, going on vacation or leaving to visit family or friends? Please see these friendly reminders below to ensure you come home to a normal functioning home!

Contact your RSO prior to leaving the Premises vacant for more than fourteen (14) days. The Resident must leave an emergency contact number at the RSO. It may be necessary to contact the Resident in the event of an emergency or if an unexpected issue arises. In addition, please take the following actions prior to leaving the Premises:

Complete an Absence From Residence form at your RSO

DO NOT turn off heat or air conditioning for a period longer than two weeks.

Lock all doors and windows.

OHANA MILITARY COMMUNITY

Lower, but do not completely close blinds, shades or curtains.

Place timers on a few lights or a small radio.

Stop deliveries of newspapers, mail, and other routine deliveries.

Arrange for any items in the yard to be moved or removed for lawn care services to mow the lawn.

Make arrangements to have any fenced areas mowed. Resident is responsible for the cost of any required yard maintenance in the fenced area that must be completed by the RSO.

If absent for longer than 30 days, make arrangements to ensure timely Rent payments.

PCS'ing soon? Here are some tips to get you started with this process:

Contact your RSO to initiate the termination of your lease, as soon as possible. All lease holders are required to provide a written (minimum) 28 day notice to vacate their home for any reason.

Be prepared to provide supporting documentation such as PCS orders, deployment orders, or other miscellaneous documents that may be requested.

You will be given a pre inspection prior to your date of vacating. Write down questions you may have in advance so you can ask your inspector while they are at the home. And identify and broken items in the home to your inspector so they can give you a cost estimate.

Remove bulk trash items as soon as you can prior to your vacating date to prevent a bulk trash charge.

Be prepared to pay any move out charges on the day you turn in your keys. You can prepare for this during your pre inspection by asking the inspector to identify any items they feel you may be charged for at your final to get an estimated cost.







OhanaMarineCorpsCommunities.com



Are you looking for a fast paced work environment close to home where you can give back to the community you live in??

As a Hunt employee, you will be helping our organization build value—and as your employer, we'll be committed to helping you build value, both personally and professionally.

Visit our website for more information and to apply now!

https://www.huntcompanies.com/careers

Lateral Repairs Continue For Mololani and Manana

OMC has contracted out replacement work for our water laterals throughout your community. While this will pose some minor inconveniences to your home, those inconveniences will be limited to garage/alleyway access throughout the day. We are currently in our first phase of replacements however work will continue for approximately the next year. Please note the following:

- Work hours for our contractor are **7am-5:30pm**. You can expect to see them actively in your area during those work hours.
- Your vehicle(s) will need to be removed from your garages if you will need access to them during the day. All vehicles will need to be removed from the alleyway due to construction equipment. Please find alternative parking on adjacent streets and abide by all posted parking signs.
- Steel plates will be placed over trenches prior to the contractors leaving each day. **Residents will have alleyway** and garage access during the evenings.
- As the repairs will affect your street access, it will in turn affect trash and recycle access to your area. Placing bins street side is going to be the best location to place bins for pick up. Our contractor has offered to assist with this, but if you would like to place your bin out earlier then the vendor would potentially arrive on site, you certainly can.

Water will only be interrupted for approximately 1-2 hours and only on one day of replacement. The contractor will do a door to door notification to advise residents when this is about to occur for your home.

OMC will continue to send out updates of work, water outages and schedule changes (if needed) in as much advanced notice as possible.



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Employee Spotlight In April!



Employee: Madison, Resident Services Specialists

Madison's Hobbies include: Baking and watching cooking shows.

What brought you to Hawaii: Stationed here with my husband.

Favorite thing about OMC: I enjoy helping our residents settle into their new home.

WE ARE HERE FOR YOU! - OFFICE CONTACTS

We are still practicing social distancing and ask that you please wear a mask if you visit our offices!

Leasing Office	Waikulu RSO Office	Mololani RSO Office
1571 Lawrence Rd, Kailua, Hl 96734 Office Phone : 808-839-8720	5081 Bingham Way, Kailua, HI 96734 Office Phone : 808-839-8710	1931 Campion Dr., Kailua, HI 96734 Office Phone : (808) 839-8700
HawaiiLeasing@HuntCompanies.com	Maukarso@HuntCompanies.com	Makairso@HuntCompanies.com
Manana RSO Office	Self Help	For Maintenance Contact:
Manana RSO Office 7215 Birch Cir., Pearl City, HI 96782	Self Help 2029 Mclennan Drive, Kailua, HI 96734	For Maintenance Contact: (808) 833-HELP (4357)

