

January

2021

# Happy New Year from Ohana Military Communities!



## Our President's Message



Happy New Year! I hope the start of this year -finds you and your loved ones healthy and happy. I wanted to take this time to thank all of you who participated in the collection of

toys for the U.S. Marine Corps Reserve Toys for Tots program. Twenty-six of our communities across the U.S. participated and collected thousands of toys for this program that brings holiday joy to more than seven million disadvantaged children each season. Hunt is proud to support this holiday tradition, and we're grateful for your generosity. As we enter the new year, we are partnering with the American Red Cross to help address the critically low blood supply levels. If you are healthy, we encourage you to consider donating blood. For those who have recovered from Coronavirus, donating your plasma can help up to 4 coronavirus patients in need. For other ways you can help, go to [www.redcross.org](http://www.redcross.org). Watch for information on mobile blood donation locations in January and February within our communities.

Best Regards,

John Ehle  
President - Hunt Military Communities

'OHANA  
HUNT MILITARY COMMUNITY

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[Ohanamarinecorpscommunities.com](http://Ohanamarinecorpscommunities.com)

### Ohana Military Communities:

Maintenance Requests: (808) 839-HELP (4357)

Waikulu RSO: (808) 839-8710

Mololani RSO: (808) 839-8700

Manana RSO: (808) 223-7646

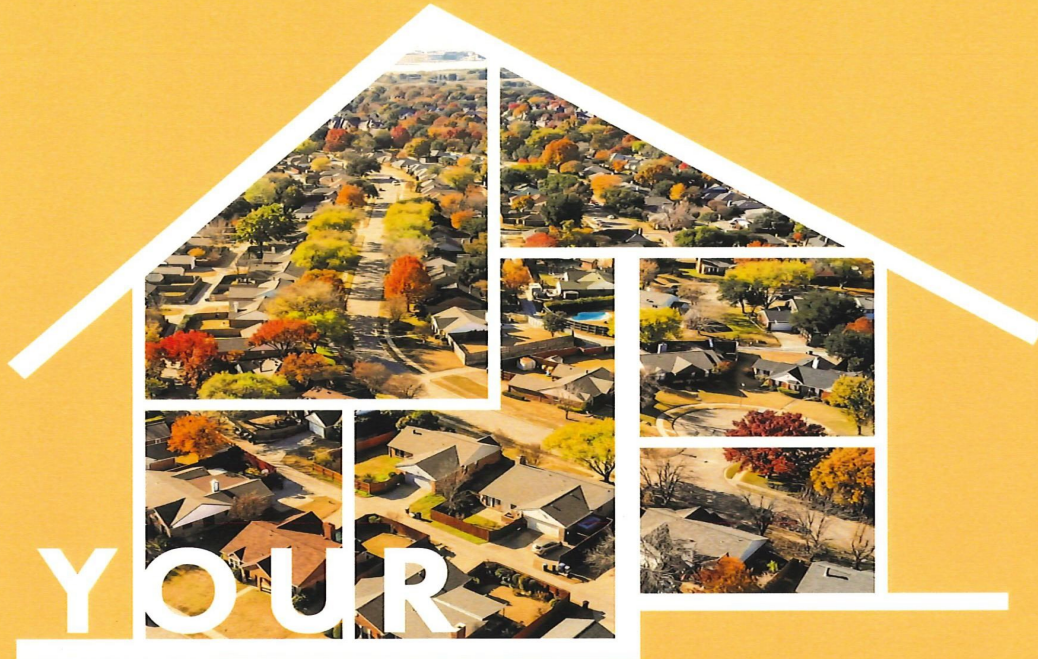


# WE WANT TO HEAR FROM YOU!

## ANNUAL MARINE CORPS TENANT SATISFACTION SURVEY

Complete the short survey starting December 8<sup>th</sup>, 2020

Visit [usmc.rdniehaus.com](https://usmc.rdniehaus.com) for more information



# HOUSING YOUR OPINION IT MATTERS



The United States Marine Corps is committed to providing all Service members with safe, quality and affordable housing. That is why we are asking for your support in evaluating the housing conditions, property management and customer service that are provided to you by our Military Housing Offices (MHOs) and our Public-Private Venture (PPV) Housing Offices.

Accordingly, please take a moment to provide us with your feedback on your housing experience by completing the Marine Corps sponsored Tenant Satisfaction Survey! Ten minutes of your time will go a long way in helping us to improve the housing services that we provide! Every response matters, and we are hoping to hear from you!

Thank you in advance for your assistance with this important effort. If you have any questions, please call Robert D. Niehaus, Inc. at 1-800-350-4888 or email [Survey@RDNiehaus.com](mailto:Survey@RDNiehaus.com), or speak with your local MHO representative.

The Tenant Satisfaction Survey is administered by a third-party contractor, Robert D. Niehaus, Inc. All responses will be kept strictly confidential!

OMB Control Number: 0704-0553

OMB Expiration Date: 03/31/2022



# Left with excess trash after the holidays?

In order for West Oahu Aggregate to collect your trash, refuse bins must be at the curb, driveway or designated trash pickup area for your home before 7:00 a.m. on the scheduled pick-up day(s), unless otherwise instructed by the RSO. If desired, you may place the refuse bin(s) at curbside after 6:00 PM the day preceding the collection day. The bins must be returned to proper storage by 8:00 PM on the day of collection. We kindly ask that you only place trash within your bins or beside your bin by your residence. By placing trash in common areas it makes it difficult for the trash company to pick up. We also recommend bagging your trash before putting it in your trash receptacles. By bagging the trash prior to putting it in the bin, it helps for the following reasons:

- Helps reduce the smell and dirtiness of the receptacle
- It reduces the amount of pests and rodents in the area
- It reduces the amount of trash that may escape and blow away on windy days
- Allows the landscaping team to mow the common areas without running over trash and shredding it

## GOT BULK?

Please dispose of your bulk properly!

### Bulk pick up is the same day as your regular trash pick up day!

Ohana Military Communities (OMC) strives to maintain curb appeal for the enjoyment of everyone in the community. This will take a joint effort in part by our residents to help alleviate the bulk issue by properly disposing of bulk. Together we can create a safe and clean community for all to live in!

#### Here is how to properly dispose of bulk in your neighborhood:

- Bulk items must be placed by the curb no earlier that 6pm the evening before and no later than 6am the day of scheduled pick up.
- Place bulk in a neat pile on the curbside of the street.
- Do not block sidewalks, driveways, or roadways when placing items for bulk.
- Securely wrap any glass mirrors or sharp objects that may cause injury or harm before placing out on curb.
- Securely tape the doors on fridges, freezers and any other bigger, bulkier items

**Card Board is NOT bulk!**



Card board is a recyclable material and needs to be cut down and placed in your recycling bin or taken to the nearest recycling center. Do not leave cardboard out for bulk.

#### Here is a convenience list of **acceptable** and **unacceptable** items for bulk

##### These items will be collected for bulk pickup:

###### ACCEPTABLE

- ☐ Appliances
- ☐ Bed frames and box springs
- ☐ Furniture
- ☐ Mattresses
- ☐ Minor home repairs/remodeling materials NOT to exceed one cubic yard
- ☐ Rolled up and fastened carpeting
- ☐ Satellite dish (MUST be broken down and removed from the base)

##### These items will **NOT** be collected for bulk pickup:

###### UNACCEPTABLE

- ☐ Antifreeze and hazmat materials
- ☐ Automobile parts (car tires, batteries, etc.)
- ☐ Cardboard
- ☐ Concrete or any Construction materials
- ☐ Demolition debris & Dirt or Rocks
- ☐ Oil, Paint & household chemicals
- ☐ Propane tanks
- ☐ Household refuse

**IMPORTANT:** These items need to be disposed of by the residents to a City & County convenience center.

Call the convenience center prior to dropping off items to ensure they accept the items you are dropping off.

##### Kapaa Transfer Station

Tel: 808-262-4248

Hours: 10:00 a.m. to 6:00 p.m. Monday through Friday  
7:00 a.m. to 6:00 p.m. Saturday and Sunday  
(closed Christmas and New Year's Day)

**IMPORTANT NOTICE:** It is illegal to place items at the curb on any days other than specified collection day.

Residents may be subject to a minimum fine of **\$150 per offense**.

Your cooperation is greatly appreciated!



## Moving Soon?

Are you and your family moving soon?

If so, please remember you must provide Ohana Military Communities a written 28 Day Notice to Vacate and a copy of your Orders if applicable. If not, you will be financially responsible to fulfill a 28 Day Notice to Vacate.

What if you do not have a copy of your Orders?

You can still submit a written 28 Day Notice to Vacate, but if you have not fulfilled your initial or renewed lease agreement you must furnish a copy of your Orders prior to vacating the home or you will be subject to a termination fee as specified in your current lease agreement.

How can you submit a 28 Day Notice to Vacate and a copy of your Orders to Ohana Military Communities?

Due to current COVID-19 restrictions, we kindly ask that you please call your Resident Services Office for the most up to date information on how we can assist you with your notice to vacate.



## CONGRATULATIONS TO OUR DECEMBER YARD OF THE MONTH WINNERS!



## Employee Spotlight In January!



- ◆ Michaela Belcher has been apart of Ohana Military Communities leasing department for 6 months.
- ◆ Her Hobbies consist of painting, drawing, playing piano and laying at the beach.
- ◆ The best part of working at Ohana for Michaela is being surrounded with the people she works with.
- ◆ Favorite quote is : Life is what happens when you're busy making other plans. - John Lennon

## WE ARE HERE FOR YOU! - OFFICE CONTACTS

We are still practicing social distancing and ask that you please wear a mask if you visit our offices!

### Leasing Office

1571 Lawrence Rd, Kailua, HI 96734

Office Phone : 808-839-8720

HawaiiLeasing@HuntCompanies.com

### Waikulu RSO Office

5081 Bingham Way, Kailua, HI 96734

Office Phone : 808-839-8710

Maukarso@HuntCompanies.com

### Mololani RSO Office

1931 Campion Dr., Kailua, HI 96734

Office Phone : (808) 839-8700

Makairso@HuntCompanies.com

### Manana RSO Office

7215 Birch Cir., Pearl City, HI 96782

Office Phone: (808) 223-7646

MananaRSO@HuntCompanies.com

### Self Help

2029 McLennan Drive, Kailua, HI 96734

Office Phone : (808) 836-5434

### For Maintenance Contact:

(808) 833-HELP (4357)

[www.ohanamarinecorpscommunities.com](http://www.ohanamarinecorpscommunities.com)