

How to Read Your Minol Statement

Statements can be confusing. We have put together this helpful guide to make reading your **statement** as easy as possible.

Live Statement Example:

Example of remittance slip. This should be sent to Minol with your payment. If a Rebate is due to you, this portion will be your check.

Minol
All that counts.
15280 ADDISON ROAD SUITE 100
ADDISON TX 75001-4503

Dear Resident: No payment is due at this time. A Payment is due only when your balance exceeds \$25.00

JOHN SMITH
ADDRESS
BASE NAME, STATE ZIP

Account Number: 1234-123-123456-00

Billing Date 07/17/2012
Balance Due \$0.00
Payment Due Date 08/07/2012
Amount Due If Late \$0.00

Amount Enclosed **Do not pay**

Important:
The amount due is accumulated. No payment is expected or rebate given until the \$25 trigger amount set by your property is reached.

Minol
All that counts.

Electricity Statement

Account Number: 1234-123-123456-00
Customer Name: JOHN SMITH
Neighborhood: BASE NAME - NEIGHBORHOOD
Service Addr: ADDRESS
Profile: PROFILE NAME

Your New Statement

Last Month
Previous Balance \$0.00
Payments \$0.00
Previous Balance Forward \$0.00
This Month - Billing Date 07/17/2012
Current Charges \$0.00
Adjustments & Fees \$0.00
Total New Charges This Month \$0.00
New Balance **\$0.00**

Statement activity since previous billing cycle.

ELECTRICITY Service From 6/1/12 to 7/1/12

Current Charges

Charge Description	Your Usage	Base Line	Upper Buffer	Lower Buffer	Difference	Rate	Amount
Electricity Per kWh	2,798	2,798.00	3,357.60	2,238.40	0.00	0.076500	\$0.00
Total ELECTRICITY charges							\$0.00

This section will show the current charges in detail. Please note the service dates.

Customer Service:
1-888-636-0493
(Mon - Fri 7am - 7pm CST)
info@minolusa.com

Access your account and pay your bill on-line at www.minolusa.com

Upper Buffer = 10% Above Base Line
Lower Buffer = 10% Below Base Line
Base Line = Average Usage Per Month by Group Type
Difference = Your Usage Compared to the Upper and Lower Buffer

Total New Charges This Month **\$0.00**

MESSAGES: Take an electronic inventory of your house and unplug the appliances not in use. (Phone chargers, electric toothbrushes, computers, etc.)

The graph below demonstrates how your current months Electric usage cost compare to the 10% buffer

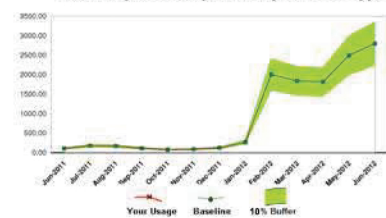


As always, if you have any questions, do not hesitate to contact us. We are here to help!

Descriptions/ Explanations.

Current month comparison.

Electricity Consumption for your Plan Type



13 month consumption data.

Meter Read Detail

Meterid	BeginRead	EndRead	Usage
3200050613766502000310	18,074.00	20,872.00	2,798.00
Total Usage			2,798.00

Meter Reads for billing cycle.

Your Electricity consumption summary -

Description	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Your Usage	269.00	2009.00	1842.00	1819.00	2495.00	2798.00
Base Line	269.00	2009.00	1842.00	1819.00	2495.00	2798.00
Upper Buffer	322.80	2410.80	2210.40	2182.80	2994.00	3357.60
Lower Buffer	215.20	1607.20	1473.60	1455.20	1996.00	2238.40
Difference	0.00	0.00	0.00	0.00	0.00	0.00
Your Charge*	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Billing History.

Thank You
for your service