



ONE MISSION. ONE COMMUNITY.

Community Chat

July 31, 2019 at 6:00 p.m.
Manana Community Center

OVERVIEW

Section 1

- Community Management Team
- Self Help Center
- Office Days & Hours

Section 2

- Trash Enclosure
- Hurricane Preparedness
- Exterior Painting Update
- Resident Satisfaction Survey

Section 3

- Community Events
- Question & Answer Session

SECTION 1

Community Management Team

Community Management

- Ashley Hinerman, Resident Services Specialists
- Shelah Strempeke, Community Manager
- Molly Koerperich, Community Director

Maintenance Management

- Sala Viliamu-Alcaras, COM Manager
- Justen Kawasaki, Maintenance Manager
- Travis Delima, Maintenance Director



Self Help Center

- Self Help Center
 - 7215 Birch Circle, Pearl City, HI 96782
 - Direct Number: (808) 223-7646
 - Email: mananaRSO@huntcompanies.com
 - Hours of Operation
 - Monday from 8:00 a.m. to 5:00 p.m.
 - Wednesday from 10:00 a.m. to 5:00 p.m.
 - Friday from 8:00 a.m. to 5:00 p.m.
- Loaned Items (based on availability)
 - Push Mowers
 - Weed Eaters
 - Small Hand & Garden Tools
 - Hand Dolly
 - Extension Cord
- Items Supplied
 - Air Filters
 - Limited Touch Up Paint
 - Three (3) Types of Light Bulbs
 - Water Filters for Refrigerator
 - Toilet Flapper
 - Covers for Electrical Outlets
 - Rodent Control Traps



Office Days & Hours

- Manana and Camp Smith Community Center
 - 7215 Birch Circle, Pearl City, HI 96782
 - Direct Number: (808) 223-7646
 - Email: mananaRSO@huntcompanies.com
- Office Days and Hours for Community Center are:
 - Monday from 8:00 a.m. to 5:00 p.m.
 - Wednesday from 10:00 a.m. to 5:00 p.m.
 - Friday from 8:00 a.m. to 5:00 p.m.
 - Tuesday and Thursdays from 8:00 a.m. to 5:00 p.m.
 - Available by phone and email
 - **Will be located at the MCBH Leasing Office on these days**



SECTION 2

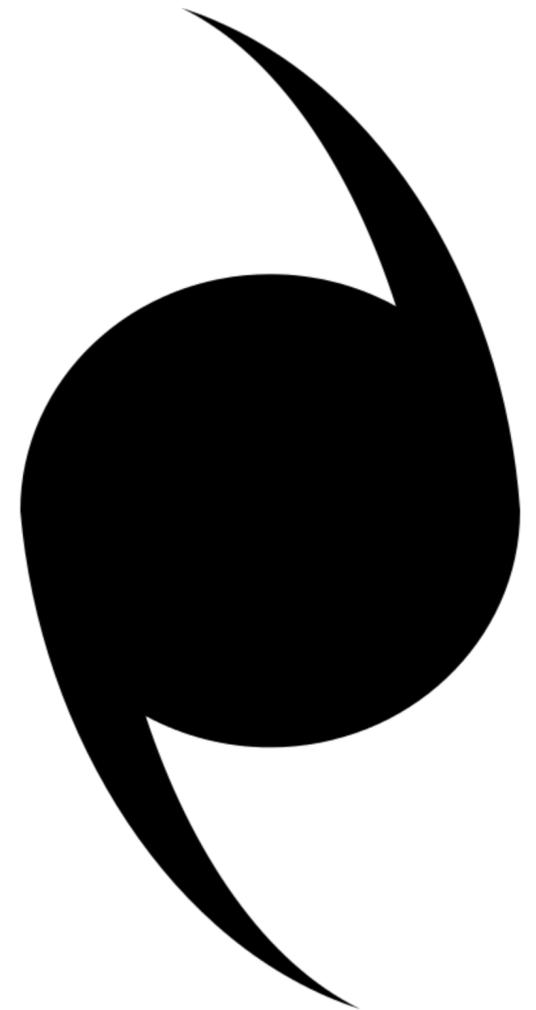
Trash Enclosure

- Ohana Military Communities is looking at removing the trash enclosure all together at the end of the painting project
- Tried multiple options, but all options have proven to fail
 - Lock the gate
 - Trash thrown over the gate
 - Unsightly
 - Attracted critters
 - Unpleasant smell
 - Unlocked gate
 - Abuse by non residents
 - Unsightly
 - Unpleasant smell
 - Attracted critters



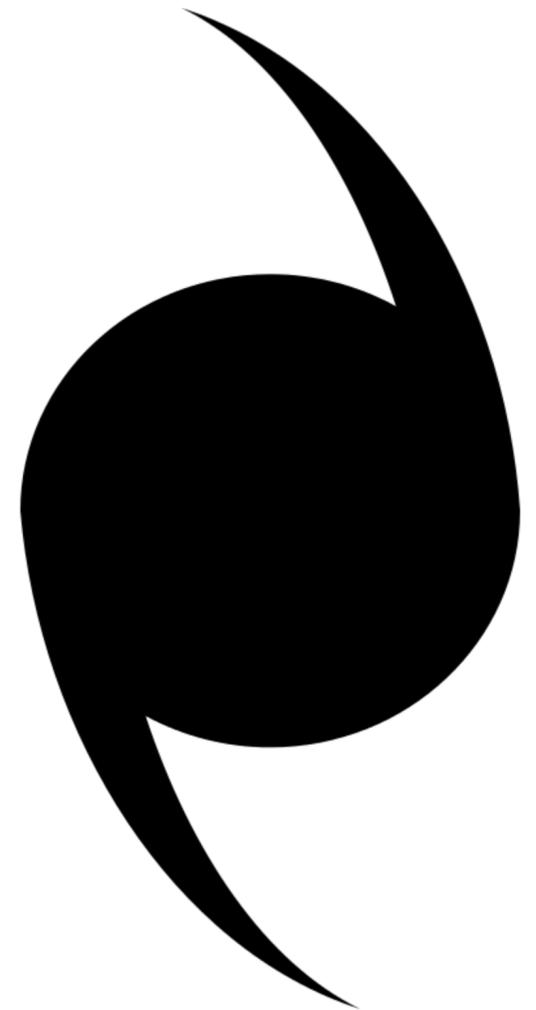
Hurricane Preparedness

- Hurricane season in Hawaii is from June 1st to November 30th
- As of May 2019, the National Oceanic and Atmospheric Administration (NOAA), is predicting an above-normal hurricane season in the Central Pacific.
- **MAKE A PLAN:** Ask yourself how will you get to a safe place? Where will you go? How will you contact one another? How will you get back together, and what do you do in different situations?
- **PACK A KIT:** Evacuations are very common, so it is important to have a kit ready to go on short notice. Kits usually include first aid, water, radios, flashlights, medication, and more items you may need in the event that water, phone, electricity, and TV services are temporarily interrupted.
 - Marine Corps Base Hawaii recommends a 14 day supply of food and water for you and your family.



Hurricane Preparedness

- STAY INFORMED: Listen for our State Outdoor Warning Sirens and stay tuned into Emergency Alert Systems (EAS) broadcasters (which can be located at www.honolulu.gov). The National Weather Services' Central Pacific Hurricane Center will also issue watches and warnings for tropical cyclones (www.nhc.noaa.gov).
- For more preparation tips visit www.ready.marines.mil, www.honolulu.gov/demhazards/hurricaneinfo.html, and www.ready.gov.
- Please follow these Facebook pages to keep informed of future storms
 - www.facebook.com/MarineCorpsBaseHawaii
 - www.facebook.com/NWSHonolulu
 - www.facebook.com/readygov
 - www.facebook.com/OhanaMarineMilitaryCommunities



Exterior Painting

- Ohana Military Communities is on schedule to complete the first section of the exterior painting
- Colors are bolder and darker in color
 - Red dirt not to show so prominently
- Landscape around the home will be cut back significantly to allow for the vendor to properly paint the exterior of the home
- When your home is undergoing exterior painting, remember the following:
 - Close all window blinds and sliding door vertical slates to maintain your privacy
 - Park your car in the garage or upwind of the painting
 - If in the garage, you might not be able to move it that day
- Updates will be sent twice a month by your RSO and notifications for your home will be sent two to three days prior



Resident Satisfaction Survey

- The annual Resident Satisfaction Survey is coming October 2019
- Opportunity to provide feedback about your living experience with Ohana Military Communities
 - Your feedback is more important than ever
 - This determines the following:
 - What we do well
 - Areas we need to improve upon
 - Changes that absolutely need to be made
- Surveys to be delivered by electronic mail
 - Please check with your RSO that we have the best email on file
 - Will only be sent to the primary email on file
 - Military emails typically reject the Resident Satisfaction Survey

Take the Survey



SECTION 3

Community Events

- **WE HEARD YOU!!! YOU KEEP RESPONDING!!!**
- Goal is to provide Quarterly Community Events that are:
 - Meaningful,
 - Family oriented,
 - And loads of FUN!!
- Second big event was so much fun, but we need to improve our electronic communication
 - Back to School Bingo
 - Lots of Prizes
- Next events will be:
 - Fun Run with Pancake Breakfast
 - Movie in the Park
 - CEL Kick Off Event
 - CEL Closing Event
 - Turkey Trot



QUESTION & ANSWER SESSION