

OHANA INSIGHTS



Marine Community Updates and Stories | OCTOBER-DECEMBER 2017

ONE MISSION. ONE COMMUNITY.

CELEBRATE PROGRESS, CELEBRATE YOU! CEL SURVEYS COMING YOUR WAY THIS OCTOBER

At Ohana Military Communities, we celebrate progress, better changes and making beneficial improvements that contribute to your quality of life. Most importantly, we celebrate you! We take great pride in delivering excellence to military members and their families, and all those who call Ohana Military Communities their home.

To this end, we strive for your complete satisfaction. This month of October, you will be receiving our annual CEL satisfaction survey which gives you the opportunity to comment on how satisfied you are with us as your housing provider. We think of this survey as our report card because it reflects your thoughts on our communities and the service we deliver. Scores range from 1 to 5, with 5 being outstanding. We strive for 5 in areas and believe any score below 5 is an opportunity for us to improve. Submitting the survey is easy could win you \$2,500! Simply seal your accomplished survey sheet, comment card and raffle ticket in the prepaid envelope provided in your packet, drop it in your mailbox and you're done! We also have events in your RSO office all month long where you could win other prizes just by participating. We hope you take this opportunity to let us know your thoughts. Your comments help us provide a higher level of service and give us valuable insight into what is most important to you. We genuinely appreciate you and we can't wait to exceed your expectations.

FAMILIES SUPPORTING FAMILIES: CAR WASH FUNDRAISER A SUCCESS

To help raise funds for families affected by the hurricanes that swept through the coasts of Texas, Florida and its neighboring countries, Ohana Military Communities (OMC) partnered with the American Red Cross foundation for a donation-based car wash held in three of our OMC neighborhood locations. Smiles, free sundaes, and shiny vehicles filled our Friday afternoon on September 22nd, as we received outstanding support from our residents who thoughtfully stopped by to share generous amounts of their time and donations. Through your kindness and generosity, we were able to raise \$2,138.00 which has since been handed over to the American Red Cross to help aid their continuous relief efforts. This mission was made possible through our HUNT Helping Hands Day—an annual initiative that joins us together as one ohana and cultivates humanitarian activities through the use of our employees' time, energy and skills in giving back to our community and helping those in need. This experience helps us create a strong team spirit while supporting critical community organizations. We thank you for being a part of this year's Helping Hands Day and for making it an immensely rewarding experience for us and for everybody who shared in our effort to provide support where it is needed. Mahalo nui loa!



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Learn how to be safe and stay safe all season long! (B2)

Energy Tips from Pono Home

Everyday is indeed Earth Day! Save on energy costs, and help conserve our natural resources with the following tips from Pono Homes, our partner in household sustainability. (C1)

Contact Information & Directory

Connect with us on the go! Here's all you need to know to stay in touch with us! (C2)



INTERIOR AND EXTERIOR RENOVATIONS UNDERWAY FOR HELELOA HOMES



With the help of historic architects and qualified preservation professionals at Mason Architects, we are currently working on both the interior and exterior renovations of our Heleloa homes. This project will be addressing the wear and tear of the homes' physical structure and will include aesthetic and architectural improvements. Since its original construction in 1941, there have been prior projects that have been executed towards interior renovation of these homes, such as repainting and doing minor maintenance repairs and reinforcements. This current project will address major exterior components that that includes newer window frames, screen frames, door frames, doors and corner posts. In addition to these, we will also be painting the exterior of the homes, adding new non-vinyl trims, fascia and concrete foundations to their existing structure. While overseeing its progression, we look forward to the full completion of this continuing project in 2019.

SEE YA!

Join in on the fun and exciting events and activities we have in store for you all month long!



CEL-ebtrate with us and win prizes! Click [here](#) to view the fantastic CEL events we have lined up for you this October!

HAPPY HALLOWEEN!

Feeling crafty? Here are some amazing pumpkin decorating ideas to inspire you to decorate your home for the best Halloween yet!



FRINGE-O-LANTERNS

Give your pumpkins a hair makeover! Take any plant of your choosing--like a pot of grass or ivy and carve out the top of your pumpkin. Stuff your plant inside and have fun dressing up your pumpkin with your hairdo of choice!



Photo credit: Antonis Achilleos | Craft styling by Matthew Gleason | Source: [goodhousekeeping.com](#)

GLAM-O-GOURDS!

Add a glamorous floral touch to your pumpkins by spray painting it pink, and attaching a sash of fresh blooms. Trim stems about 1-2 in. from buds, drill small holes then stick stems in holes.



Photo credit: Mike Garten | Source: [goodhousekeeping.com](#)

PUN-NY PUNKINS

Prime pumpkins with a white coat, layer them with pastels and add free downloadable puns as seen [here!](#) See the full tutorial and materials by clicking on this [link](#).



Photo credit: Jeff Mindell for [studiodiy.com](#) | Source: [goodhousekeeping.com](#), [studiodiy.com](#)

ALOHA, OHANA!

Friendly reminders from your Resident Services Team

To preserve the quality of our neighborhoods and ensure the safety of all of our residents, we uphold our community policies as provided in our Resident Handbook. With guidance from these regulations, here are some friendly policy-based reminders to make sure that you and your ohana have a clean, safe and well-kept living environment.



RESPONSIBLE PET OWNERSHIP

For the safety of everybody, every pet dog that is not within their fenced-in backyard and is within shared public spaces is required to wear a leash. With the same respect, their owner must also be able to exercise full control over their behavior. It is the law.

Chapter 4 of the MCBH Base Order 5500.15B states that animals (except licensed guide dogs, tracking-non law enforcement dogs, base mascots, and military law enforcement working dogs in the performance of duty) are prohibited in All MCCS facilities, the Marine Corps Exchange, clubs, the Commissary, beaches, duty areas, and the Nu'upia Ponds and Ulupa'u Wildlife Management Areas, including all causeways, walkways, and roads in these areas. Pets are permitted on all beaches except from 1000 to 1500 daily but must remain on a leash, and be policed accordingly. To read more about responsible pet ownership, please review Section 40 of your Community Handbook.

For more information on the Base Order on Pet and Animal Control, please [CLICK HERE](#). Mahalo for your kokua, and for also responsibly picking up after your pets as well. If you have any inquiries about our Pet Policy, please reach out to either one of our Resident Services Office and we will be more than happy to assist you. Our community centers are open from Monday through Friday during regular business hours.



CHILD CARE AND SUPERVISION

For the safety of all families, we require that parents be responsible for the behavior, safety, proper discipline and well being of their children, regardless of age. Chapter 1 of the MCBH Base Order (Section 1006) requires a responsible person to attend to children under 5 years of age at all times, while children between 6-9 years old must be visually supervised at neighborhood playgrounds. Additionally, unaccompanied children under 16 years of age should not be in public areas and streets between 2200 and 0600. There is a curfew extension for 30 minutes after a scheduled event for children proceeding directly home from the event, and any sponsors of scheduled activities attended by children that end after curfew are required to notify military police in advance. Anyone observed to be in violation of their parental responsibilities will be immediately reported to base police.

UPDATING YOUR CONTACT INFORMATION

Please make sure to update us with any changes in your contact information such as phone numbers and email addresses. This ensures that we can get a hold of you when necessary. If you are not receiving our emails, resident event invitations or notices, please call or visit our community center and we can ensure that we have your current information updated on your file, or change it as needed. Our Resident Services specialists are always available to help Monday through Friday, during normal business hours.

Your Resident Handbook is available for your reference from any one of our Community Centers. If you have any questions, or need someone to speak to, please contact your Resident Services Office. On behalf of all of us at Ohana Military Communities, thank you for following our community regulations and for helping keep your neighborhood clean, safe and beautiful. Mahalo Nui Loa!

REPLACING YOUR A/C FILTERS

Did you know that replacing the filter in your air conditioning system is an important part of keeping your system working properly and keeping your energy bills low? It's also a task that many forget about months at a time, which can end up costing you on your

energy bill and potentially contributing to other maintenance issues down the line. Typical filter replacement recommendations range from every 2-3 weeks for heavy use/pets and/or every 30 days for normal wear. We provide filter replacements on a monthly basis at our Self-help Warehouse located at 2029 McLennan Drive. Just bring your old one in and trade it for a new one. If you notice any leaks in your system, call us at 833-HELP so we can send a maintenance technician to check it.



SAFETY FIRST!



The holidays are coming! At Ohana Military Communities, your safety is always our top priority. Let's work hand-in hand in to protect our families and neighborhoods so we can be safer together. Here are some reminders on how to keep you and your family safe this Halloween, Thanksgiving and Yuletide season.

HALLOWEEN

Authorized trick or treat hours are from 4:30 p.m. to 8:00 p.m. (1600-2000 hours). We encourage all parents and guardians to do the following:

- + Plan your trick-or-treating route before you leave and show your children where you will be going. Please keep an eye on them at all times.
- + Double check costumes for safety hazards
- + Make sure costumes with masks fit well enough to ensure that your children can see clearly.
- + Use reflective tape on dark costumes or wear light-colored costumes that are easily visible at night
- + Carry a flashlight or glow stick to help illuminate dimly-lit trick-or-treating areas
- + Only visit houses with porch lights on and remind your children that at *no* circumstances should they enter a home of someone you are not familiar with.
- + Remind your children to please stay out of the street and watch for vehicles driving by. Always be alert when crossing the street--sometimes it's hard for drivers to see you!
- + For drivers, please be alert and extra careful during these hours especially when driving around in our neighborhoods. Mind your speed and watch for children walking along the streets.
- Check your loot bags and inspect candy and treats first before eating them.



THANKSGIVING

- + Keep an eye on what you are cooking and stay in the kitchen when using a stovetop. If cooking turkey, check on it frequently.
- + Keep children at least 3 feet away from the stove, and away from hot liquids and steams. Gravy, steamed vegetables and even coffee can cause serious burns.
- + Keep matches, utility lighters or candles locked away in a high cabinet where children can't reach them.
- + Make sure to test your smoke alarms before cooking to ensure that they are working. Replace batteries if they are beeping. If you need help with any of this, contact our Maintenance Office at (808) 839-HELP (4357) for assistance.



YULETIDE SEASON

- + Thoroughly inspect holiday light strings for frayed cords, cracked bulbs and holders or loose connections. When replacing bulbs, ensure the light string is unplugged and that the voltage and wattage match the original bulb.
- + Never connect more than one extension cord together. Use a single cord that is long enough to reach the outlet without stretching, but not so long that it can easily get tangled.
- + Always turn off lights and put out candles when leaving them unattended or going to bed.
- + Keep your floor clean and clear of clutter and potential trip hazards. Make sure gifts and decorations stay in place, or are stowed away when no longer in use.



Holiday Energy-Saving Tips



1 Invest in LED Christmas lights.

LEDs are more efficient and use 90% less energy than incandescents, and they last much longer! They also stay cool to the touch and produce much less heat in your home, so your A/C doesn't have to work as hard (and they're pretty, too!)



2 Set up timers to reduce vampire loads.

Did you know that a device can still use energy when plugged in, even if it's turned off? By plugging your lights or appliances into a timer, you can automatically turn your lights on and off, eliminate vampire loads, and save energy and money.

3 Use your oven efficiently (no peeking!)

Use the oven light to check your holiday baking. Opening the door causes the oven to work harder and use more energy to reheat itself. Every time you open the oven door, the internal temperature can drop 25-75 degrees, and it will require more time to fully cook your food.



4 Use smart food storage habits.

Hot food placed directly in your fridge will make it use more energy. Let your holiday cooking cool to room temperature before you put it in the fridge. If you are defrosting something, take it out of the freezer and put it in the fridge so that when it thaws out, it helps the fridge stay cold, saving energy.

5 Power your yard decorations with the sun.

Save energy while spreading the holiday spirit! Charge solar powered lightbulbs, hanging ornaments and lawn decorations during the day to keep your home festive at night without costing you any extra money.



Want to learn more? Sign up for a home efficiency service from Pono Home, provided free to you by Ohana Military Communities. To sign up, call **(844) GO-PONO-1** or e-mail **info@PonoHome**.

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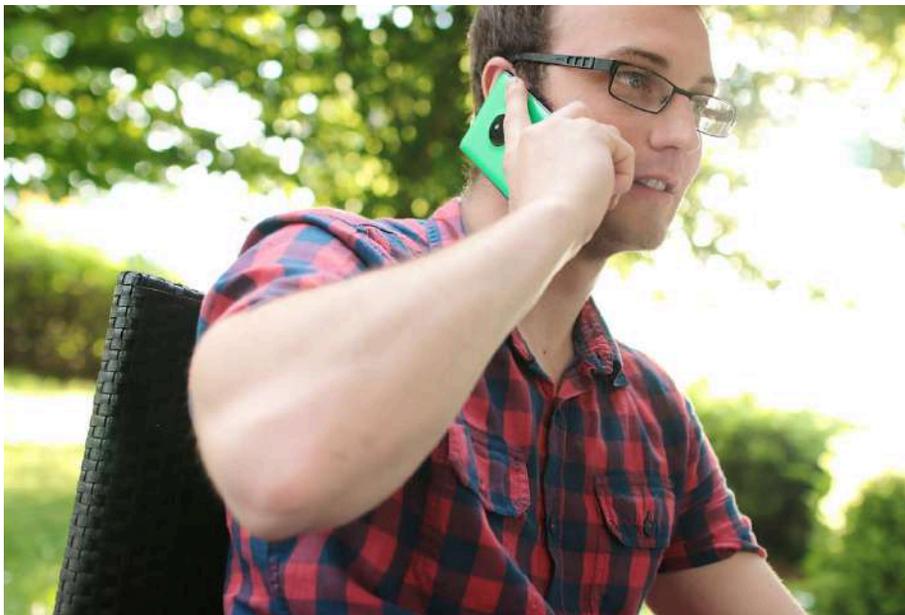
<https://goo.gl/GmZCZL>



<https://twitter.com/huntmilitary>



www.ohanamarinecorpscommunities.com



CONTACT INFORMATION

MOLOLANI COMMUNITY CENTER (MAKAI)

1931 Campion Dr., Kailua, HI 96734

(808) 839.8700

(Serving Kaluapuni, Mokolea, Mololani, Nani Ulupau, Hana Like & Ulupau)

WAIKULU COMMUNITY CENTER (MAUKA)

5081 Bingham Wy., Kailua, HI 96734

(808) 839.8710

(Serving Hawaii Loa, Pa Honua, Heleloa, Kapoho & Waikulu)

MARINE CORPS FAMILY HOUSING OFFICE

1571 Lawrence Rd., Kailua, HI 96734

(808) 839.8720

Maintenance: (808) 833-4357 (HELP)

Self-Help Warehouse: (808) 836-5434

Federal Fire Dept: 911

YES Energy: (808) 838-6918



HuntMilitaryCommunities.com

